Information and Student Achievement: Evidence from a Cellular Phone Experiment

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Abstract

This paper describes a field experiment in Oklahoma City Public Schools in which students were provided with free cellular phones and daily information about the link between human capital and future outcomes via text message. Students' reported beliefs about the relationship between education and outcomes were influenced by treatment, and treatment students also report being more focused and working harder in school. However, there were no measureable changes in attendance, behavioral incidents, or test scores. The patterns in the data appear most consistent with a model in which students cannot translate effort into measureable output, though other explanations are possible.

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In an effort to increase student achievement, a wide variety of innovative reforms have been put forth by school districts across America. One particularly cost-effective strategy, not yet tested in American urban public schools, is providing frequent information about the returns to schooling. Theoretically, providing such information could have one of three effects. If, as Wilson (1987) argues, students lack accurate information and their expectations are lower than the true returns, then providing information could motivate students to increase effort and achievement. Conversely, if students are more optimistic than historical returns suggest they should be – as Smith and Powell (1990), Avery and Kane (2004), and Rouse (2004) argue – providing information could lead to reduced effort and achievement. Finally, providing information will likely have no effect on effort or achievement if students do not know the production function, heavily discount the future, or already hold accurate beliefs about the returns to schooling (Mickelson 1990, Fryer 2011b).

In the 2010-2011 school year, we conducted a randomized field experiment in Oklahoma City Public Schools (1,470 treatment and 437 control students) that provided information to students on the link between human capital and future outcomes such as unemployment, incarceration, and wages.³ In partnership with the largest pre-paid mobile phone provider in the US and an internationally recognized advertising firm, we launched a campaign entitled "The Million," designed to provide accurate information to students about the importance of education

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¹ Informational programs have been attempted in the United States to motivate students by providing accurate information on the returns to schooling or "rebranding" achievement. Since 1972, The United Negro College Fund has run a series of PSAs promoting educational among low-income students with the "A Mind is a Terrible Thing to Waste" campaign. Since 2000, with the lauch of "Operation Graduation," the U.S. Army has sponsored Ad Council media campaigns to encourage students to stay in school. Their most recent collaboration, Boost Up, follows the lead of non-profit organizations like the Gates Foundation, using interactive web sites and online video in addition to traditional visual and print media to engage youth and promote academic achievement among vulnerable populations. The Gates Foundation's "Get Schooled" campaign utilizes the influence of celebrities, partnering with MTV, DefJam, and others to generate excitement around school improvement and implore students to stay in school to reach their potential. While government agencies and non-profit organizations continue to invest millions of dollars to engage youth through these informational campaigns and others, no rigorous evaluation of their effect on student learning or other educational outcomes has been attempted.

² Neal and Johnson (1996) argue that, if anything, the returns to test scores are higher for blacks than whites.

³ Throughout the text, I depart from custom by using the terms "we," "our," and so on. While this is sole-authored work, it took a team of dedicated project and finance managers to implement the experiment. Using "I" seems disingenuous.

on future outcomes.⁴ The key element of the experiment was a cellular telephone, pictured in Appendix Figure 1.

Students in three treatment groups were given cellular phones free of charge, which came pre-loaded with 300 credits that could be used to make calls or send text messages. Students in our main treatment arm received 200 credits per month to use as they wanted and received one text message per day delivered at approximately 6:00 P.M.⁵ A second treatment arm provided the same information on the link between human capital and future outcomes as well as non-financial incentives – credits to talk and text were earned by reading books outside of school. A third treatment allowed students to earn credits by reading books and included no information. There is also a pure control group that received neither free cellular phones, information, nor incentives.⁶

On direct outcomes for students in the informational treatments, we examine students' ability to answer specific questions about the relationship between human capital and outcomes such as income and incarceration whose answers were sent to treatment students in text messages during the year. Treatment effects are uniformly positive. Pooling across both informational treatments, treatment students were 4.9 (2.7) percentage points more likely to correctly identify the wage gap between college graduates and college dropouts, 17.9 (3.8) percentage points more likely to correctly identify the relationship between schooling and incarceration, and 17.8 (3.8) percentage points more likely to answer both questions correctly. As a robustness test, we included a "placebo" question on the unemployment rate of college graduates, about which students never received information. The difference in the probability of answering this question correctly between informational treatments and the control group was trivial and statistically insignificant. Moreover, 54 percent of control students believe that incarceration rates for high school graduates and dropouts are "no differen[t]" or "really close", suggesting that students in Oklahoma Public Schools do not have accurate knowledge of the returns to schooling.

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⁴ Given the complexities involved in the field experiment, an operational pilot program was conducted in seven public schools in New York City in the Spring of 2008.

When to send the text messages was an important experimental design question, for which theory provided little guidance. We chose 6 P.M. because it was likely after students' extracurricular activities, but before dinner and bed time. We chose not to send messages in the morning because the corresponding time window was less obvious.

The inclusion of the information and incentive treatment was to understand whether there might be important complementarities between the two. If indeed the interaction were positive, it would be impossible to tell if this was due to complementarities or the inclusion of incentives. The third treatment was designed to disentangle these effects. In what follows, we combine the two information treatments for the purposes of exposition. Summary statistics and results for each individual treatment arm can be found in the Online Appendix.

For indirect outcomes, such as state test scores, attendance, and self-reported effort, results are mixed. Across the treatment arms, ITT estimates of the effect of treatment on self-reported effort are positive and statistically significant for both incentives and information arms. For instance, students in the information treatment are 15.1 (3.7) percentage points more likely to report feeling more "focused" or excited about doing well in school and 7.0 (3.7) percentage points more likely to believe that students are working harder in school.

In stark contrast, on all administrative outcomes – math or English Language Arts (ELA) test scores, student attendance, or behavioral incidence – there is no evidence that any treatment had a statistically significant impact, though due to imprecise estimates we cannot rule out small to moderate effects which might have a positive return on investment.

We demonstrate that our three facts – providing students information on the returns to schooling changes their beliefs, increases self-reported but not administrative measure of effort, and has no impact on state test scores – is robust to sample attrition and bounding, as well as adjusting the standard errors on the treatment effects to account for the family-wise error rate.

The paper concludes with a simple model of human capital investment. In the model, exerting effort in school incurs costs, but yields long-term benefits that increase with the return to educational production. This yields simple equilibrium conditions from which we derive comparative statics. The magnitude of our identified treatment effects depends on two features of the model: the responsiveness of effort to the change in beliefs, and the shape of the production technology around the pre-treatment equilibrium. We use this setup to frame our empirical results and attempt to understand why beliefs changed, effort seemingly increased, yet there were no tangible academic benefits.

We provide speculative evidence that the data is most consistent with a model in which students do not know the education production function and thus are not sophisticated enough to translate effort into measureable output. Moreover, a lack of knowledge of the particulars of the education production function may also reconcile our results from those gleaned in developing countries. In stark contrast to our results, Jensen (2010) and Nguyen (2008) report significant treatment effects on educational attainment and achievement from implementing informational experiments in the Dominican Republic and Madagascar, respectively. In our framework, higher costs of investment lead to higher marginal productivity in equilibrium, following directly from the first-order conditions. If the costs of investing in education are higher in less developed

countries, then under certain conditions investment will be more sensitive to changes in the perceived return to education. The key assumption is that there is more "low-hanging fruit" for students in developing countries.

Other theories such as high discount rates or complementarities in production all seem to contradict the data in important ways. High discount rates are inconsistent with self-reported effort increasing and we find no evidence of complementarities between information and teacher quality, neighborhood quality (measured by poverty rates), or residential segregation.

In the end, however, we cannot provide definitive evidence on the underlying mechanisms that produce the set of results. Much depends on the reliability of self-reported measures of effort.

The next section provides a brief review of the literature on how much students know about the returns to schooling. Section II describes details of our field experiment aimed at providing accurate information regarding the link between education and future outcomes. Section III outlines our research design and details the data used in our analysis. The main statistical results are presented in Section IV. Section V attempts to reconcile our results and the data gleaned from similar experiments in developing countries with a range of potential theories. The final section concludes. There are two online appendices. Online Appendix A is an implementation supplement that provides details on the timing of our experimental roll-out and critical milestones reached. Online Appendix B is a data appendix that provides details on how we construct our covariates and our samples from the school district administrative files and survey data used in our analysis.

I. A Brief Review of Related Literature

A growing body of research examines student perceptions of the value of education in the US and abroad (Dominitz and Manski 1996, Avery and Kane 2004, Rouse 2004, Harris 2008, Kaufmann 2009, Attanasio and Kaufmann 2009), as well as the effects of informational treatments on educational outcomes in the developing world (Jensen 2010, Nguyen 2008). Below, we describe each of these literatures in turn.

Survey Data on Attitudes and Beliefs

The anthropology and sociology literatures are divided on whether and the extent to which minority or low-income students know the link between educational achievement and

future outcomes. Ogbu (1978) and Lieberson (1980) suggest that the historically discriminatory job ceiling has led educated members of the black community to provide negative feedback regarding returns to education. They hypothesize that this causes black students and their parents to lower their expectations about the returns to educational attainment and question its instrumental value. Using data from the 1990 National Education Longitudinal Study (NELS), Ainsworth-Darnell and Downey (1998) question Ogbu's (1978) oppositional culture explanation reporting that black students are more likely than their white peers to report that education is important to getting a job later on.⁷

Economists have also documented similarities in the expected costs and benefits of education across racial and income groups. Surveying a group of low-income, mainly minority youth in Boston and a group of relatively affluent, white suburban students from a nearby suburb, Avery and Kane (2004) find striking similarities between the perceived costs and payoffs from attending college among members of these two groups. Similarly, Rouse (2004) finds little evidence of differential expected returns to education between racial or socioeconomic groups, but notes that high expectations in the low-income group are not as strongly correlated with actual college enrollment as in the higher-income group.

Field Experiments in Developing Countries

The papers most closely related to the current project are from field experiments conducted in the Dominican Republic (Jensen 2010) and Madagascar (Nguyen 2008). ⁸ Jensen (2010) considers the role that the perceived returns to education play in students' schooling choices. Jensen demonstrates that the eighth grade boys in his sample dramatically underestimate measured returns to education. While the mean earnings of Dominicans who finish secondary school are 40% higher than those who don't, the typical student perceives that his earnings will increase by only 9.2% if he completes secondary school. More importantly, a

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⁷ To explain why blacks report more optimistic beliefs about the returns to human capital investment than their white counterparts, Mickelson (1990) distinguishes between "abstract" and "concrete" attitudes toward education. "Abstract" attitudes are defined as a respondent's expressed beliefs about the general value of education in society. "Concrete" attitudes relate to a respondent's expressed beliefs about the value of education and barriers to enjoying its full value for themselves, personally. Consistent with Ainsworth-Darnell and Downey's (1998) analysis, Mickelson (1990) notes that in survey results, black respondents have "abstract" attitudes toward education that are similar to that of their white peers, but relatively less positive "concrete" attitudes, that are rooted in life experience.. ⁸ See also Wiswall and Zafar (2012), who inform college students of the true income distribution by college major/degree status. The authors find that this influences their beliefs about future earnings and intended major, but they do not observe whether students actually change their behavior (e.g. switching majors).

random subset of students who received information on the real returns to education enrolled in an additional 0.20 - 0.35 years of high school, on average.

Nguyen (2008) also shows that providing information about returns to education to parents and students can have a positive impact on academic outcomes, especially when parents underestimate the value of schooling. Teachers in 80 randomly selected treatment schools presented parents and students with information about the distribution of jobs and the expected earnings of 25 year-old males and females in Madagascar by educational attainment level. Nguyen (2008) finds that providing accurate statistics on the value of additional schooling to parents and students in Madagascar raised test scores by 0.202 (0.106) standard deviations (hereafter σ) and improved attendance by 3.5 percentage points. Test scores increased by 0.365 σ (0.156) among those who underestimated the returns to education during a baseline survey.

Our paper makes three contributions to the current literature. Perhaps most importantly, we conduct the first field experiment aimed at exploring the role of information on student achievement in the US – where the survey evidence is ambivalent as to whether minorities know the true returns to human capital. Second, our message technology potentially improves on the previous literature. While past efforts have relied upon pamphlets or one-time conferences to distribute information, mobile technology allowed us to provide a multi-faceted stream of information directly to students over the course of a school year. ¹⁰ Third, we inform students of a variety outcomes that are correlated with educational attainment and achievement – unemployment, probability of incarceration, life expectancy – rather than concentrating solely on labor market returns. Conceptually, this may provide even more impetus to invest in human capital.

II. Field Experiment Details

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⁹ It is unclear whether Jensen's treatment or the current approach is "stronger." Treated students in Jensen's sample were read a single paragraph that cited the average salary earned by Dominican men with a primary education, a high school education, and a college education. Our treatment provided daily messages over the school year on a wider variety of returns (i.e. incarceration, unemployment, etc.) While it is possible that delivering the message in person results in a larger change in beliefs, Karlan et al (2010) show that text messages can lead to measurable changes in behavior in a different setting.

¹⁰ Karlan et al. (2010) use text message reminders to promote and incentivize monthly savings among bank customers in Peru and Bolivia. They find that reminders coupled with incentives based upon account interest rates increases amount saved and likelihood of reaching a savings goal.

Oklahoma City Public Schools (OKCPS) is a typical medium-sized urban school district - serving 42,567 students in eighty-nine schools. Seventy-seven percent of OKCPS students are black, Hispanic, or Native American. Roughly 85 percent of all students are eligible for free or reduced-price lunch and twenty-eight percent of students are English language learners. There is a large racial achievement gap in OKCPS by 6th grade; within the twenty-two experimental schools, black and Hispanic students' 2009-2010 test scores are 0.404σ (0.042) and 0.317σ (0.044) behind their white peers in reading and math respectively, controlling for socioeconomic status, free lunch eligibility, English Language Learner status, Special Education status, and gender. This is consistent with overall national trends (Jencks and Phillips 1998, Fryer 2011a).

A. Description Of Treatment

Table 1 provides a bird's eye view of the experiment. First, we – together with local philanthropists, TracFone (the mobile device provider), and Droga5 (an internationally-recognized advertising agency) – first garnered support from the district superintendent.

Following the superintendent's approval, we held an information session for the principals and instructional leaders of all twenty-two district schools with sixth and/or seventh grade students that were not designated "alternative education academies" to provide an overview of the proposed experiment. All twenty-two eligible schools signed up to participate. At the end of September 2010, information packets (containing a letter about the program to families and a parent consent form) were distributed to principals and library media specialists (LMS) from the twenty-two elementary and secondary schools. The LMS had been jointly determined to act as school-based coordinators and help oversee implementation for a small stipend that was not tied to performance.

Sixth and seventh grade students attending the twenty-two elementary and secondary schools in OKCPS who signed up for the program were eligible to participate. Students received information packets on September 28, 2010 and were required to return a signed consent form by October 1, 2010 in order to be eligible for the lottery that determined participation. We received 1,907 student consent forms (out of a possible 4,810) and randomized students into one of four groups: (Treatment 1) 490 students received a cell phone (pre-loaded

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¹¹ We chose sixth and seventh grade because they were old enough to have a cellular phone, but only 39% of students in OKC had them. This number is almost double in urban centers such as New York City (where we conducted the operational pilot), which makes OKC an ideal location on this dimension.

with 300 minutes) with daily informational text messages and a fixed allocation (i.e. non-performance-based) of 200 credits on a monthly schedule; (Treatment 2) 490 students received a cell phone (pre-loaded with 300 minutes) and daily informational text messages and were required to read books and complete quizzes to confirm their understanding of those books in order to receive additional credits; (Treatment 3) 490 students received a cell phone (pre-loaded with 300 minutes) and were required to read books and complete quizzes about those books in order to receive additional credits on a biweekly schedule; and (Control) 437 students did not receive a phone, informational messages, or non-financial incentives. Sending three outgoing text messages or talking on the phone for one minute or a fraction of a minute deducted one credit from the student's balance. Incoming text messages were free of charge.

Phones were distributed to each of the twenty-two schools on the morning of October 8, 2010. Students in treatments (2) and (3) were eligible to earn credits by reading books. Upon finishing a book, each student took an *Accelerated Reader* (AR) computer-based comprehension quiz, which provided evidence as to whether the student read the book. Each book in AR is assigned a point value based on length and difficulty. Students were allowed to select and read books of their choice and at their leisure, not as a classroom assignment. The books came from the existing stock available at their school (in the library or in the classroom), though additional copies of books that proved to be particularly popular were ordered during the year. This is almost identical to the reading incentive program described in Fryer (2011b).

For those students required to read books in order to receive additional credits, the incentive scheme was strictly linear: each point earned during each biweekly reward period translated to ten credits which could be used to talk or text. Because credits could only be distributed (i.e. uploaded electronically) in increments of 200, point earnings in excess of a multiple of 20 were banked and carried over to subsequent reward periods. Once a student reached or passed any 20 point interval, blocks of 200 credits were uploaded at the next scheduled "payday" according to the predetermined biweekly reward schedule.

Text messages were sent to students in the appropriate treatment groups on a daily basis, including weekends, at approximately 6:00 p.m. We worked closely with Droga5, an advertising firm based in New York City, to determine the messaging and branding components of the program. We met initially to discuss the types of text messages that would be written and sent to students on a daily basis. Writing text messages throughout the year was a collaborative and

iterative process. Drawing upon advertising research suggesting that consumers respond to both informative and persuasive messages (Nelson 1974; Mullainathan, Schwartzstein, and Schleifer 2008; Shapiro 2006) and recognizing our comparative advantage, Droga5 created the persuasive messages and we created the informative messages based on information from the Bureau of Labor Statistics, the National Center for Education Statistics, the Census Bureau, and other sources. Project teams met monthly to finalize upcoming text messages. Approximately 25% of the sent messages were informational and 75% were designed to be persuasive. Approved messages were sent to TracFone for distribution to students in Treatments 1 and 2.

Implementation Monitoring

Implementation of experimental protocols was monitored along several dimensions. First, each school was visited and project managers reviewed the basics of the program with treatment students to reinforce their understanding of the program details. To diagnose specific misunderstandings of the reward algorithm or distribution system, brief quizzes were administered to check for student understanding, covering topics including the incentive structure, reward schedule, and how to report phone problems. After the first three months of implementation, students answered 79% of quiz questions correctly. Second, administrative access to the AR program enabled us to follow student usage on a daily basis for students in the incentive treatments and produce and deliver program-, school-, and student-level dashboards weekly. Third, every month, project managers conducted site visits to schools.

By the end of the experiment, 77 percent of students who received a phone and were required to earn AR points in order to receive credits had earned at least a fraction of a point. Twelve of the twenty-two schools had a rate of participation of at least 90 percent. The largest and second largest schools (in terms of number of students with cell phones in incentivized treatment groups) had participation rates of 65 percent and 75 percent, respectively.

In total, incentive and hardware costs were \$230,365 for a program with 1,470 subjects in treatment. Administrative costs were approximately \$139,000, which includes AR registration

¹² Examples of informational texts include "Each year, H.S. dropouts make \$21,023. College graduates make \$58,613. Do the math" (United States Census Bureau 2011) and "High school dropouts are more than three times as likely to be unemployed as college graduates" (Bureau of Labor Statistics 2011). Persuasive examples include "People don't look down on someone for being too educated" and "Graduates never regret staying in school, but dropouts often regret leaving it."

This figure includes the approximately 11 percent of students who exited the experiment during the year for a variety of reasons: lost phone, moved out of district, etc.

fees, software installation, and a district-based program manager. Total cost of implementation was approximately \$369,365 – or \$251.27 per student (this does not include potentially billable hours of the advertising firm.)

III. Data, Research Design, and Econometrics

A. Data

We collected both administrative data from all schools in OKCPS and survey data from students in experimental schools. We begin with an overview of the administrative data.

Administrative Data

The administrative data includes first and last name, birth date, race, gender, free lunch eligibility, behavioral incidents, daily attendance, matriculation with course grades, special education status, English language learner (ELL) status, and Oklahoma Core Curriculum Criterion Referenced Test (CRT) assessment data for math and ELA. We use administrative data from 2008-09 and 2009-10 (pre-treatment) to construct baseline controls and 2010-11 (post-treatment) for outcome measures.

We observe results from the Oklahoma Core Curriculum Criterion Referenced Tests (CRT) in math and ELA. For ease of interpretation, we normalize raw scores to have a mean of zero and a standard deviation of one within grades and subjects (across all schools) for 2010-2011 scores, when they are used as outcomes in our analysis. Raw and controlled regressions control for non-normalized scale scores from the two prior years as well as their squares. We do not report testing results for 7% of students who take Oklahoma Modified Alternative Assessment Program. Pooling the results for the two tests together does not change our findings, however.

Individual attendance rates account for all presences and absences for each student, regardless of which school the student had enrolled in when the absence occurred, as long as the student was enrolled in OKCPS. The attendance rate is calculated by dividing the number of days present by the number of days a student was enrolled in the district during the 2010-2011 school year.¹⁴

¹⁴ Oklahoma law requires that absences be recorded daily for both the morning and afternoon portions of the school day. If a student misses more than one hour of school in the morning, he incurs a half-day's absence. If he also misses more than one hour of the afternoon, he is marked as absent for the day.

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Behavioral incidents and (if applicable) suspensions are recorded individually by date of infraction. Our measure of behavior is the total number of suspensions each student incurs during the year, regardless of the length of the suspension or the nature of the infraction. Using the total number of recorded infractions yields identical results.

We use a parsimonious set of controls to aid in precision and correct for any potential imbalance between treatment and control. The most important controls are reading and math achievement scores from the previous two years, as well as their squares, which we include in all regressions. Previous years' test scores are available for most students who were in the district in the previous year (See Table 2 for exact percentages of experimental group students with valid test scores from the previous year). We also include a set of indicator variables that take a value of one if a student is missing a given test score from the previous year and zero otherwise.

Other individual-level controls include a mutually exclusive and collectively exhaustive set of race dummies extracted from each school's district administrative files, indicators for free lunch eligibility, special education status, and whether a student is an English Language Learner (ELL). ¹⁵ Special education and ELL status are determined by the OKCPS Special Services office and the OKCPS Language and Cultural Services Office, respectively.

Survey Data

To supplement each district's administrative data, we administered a survey to all students in the experimental group in each school. In total, 66 percent of student surveys were completed and returned in experimental schools; 61 percent of control students and 68 percent of treatment students completed and returned a survey. ¹⁶ We consider the possible implications of differential attrition for our results in Section IV.

The data from the student survey includes questions about student motivations for entering the experiment, phone use, phone problems and troubleshooting, student perceptions of

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¹⁵ A student is income-eligible for free lunch if her family income is below 130 percent of the federal poverty guidelines, or categorically eligible if (1) the student's household receives assistance under the Food Stamp Program, the Food Distribution Program on Indian Reservations (FDPIR), or the Temporary Assistance for Needy Families Program (TANF); (2) the student was enrolled in Head Start on the basis of meeting that program's low-income criteria; (3) the student is homeless; (4) the student is a migrant child; (5) the student is identified by the local educational liaison as a runaway child receiving assistance from a program under the Runaway Youth and Home Youth Act.

¹⁶ More specifically, 70 percent of students in the information only treatment, 69 percent in the information plus non-financial incentives treatment, and 65 percent in the non-financial incentives only treatment completed and returned student surveys.

school-wide impact, and homework completion. In addition, the survey included questions that quizzed students on specific facts about the importance of education that were delivered via text message to students in the informational treatment arms during the year. For instance, we asked students "Are high school dropouts more likely to go to prison than high school graduates?", which referenced the text messages "male high school dropouts go to prison four times more often than men who went to college" and "high school dropouts are 3-4 times more likely to go to prison than high school graduates." The survey also asked "True or false: college graduates make 54% more money than college dropouts" – a statistic pulled directly from an earlier text message. The last question asked for the unemployment rate of college graduates. This figure was not referenced in any text message, and is therefore a placebo question for which we expect zero effect.

Table 2 provides descriptive statistics of all 6th and 7th grade students in OKCPS, divided (not mutually exclusively) into five columns: students in eligible schools who did not choose to participate in the experiment (column 1); students who opted into the experiment (column 2), students randomly selected into the informational treatments (column 4); students randomly selected into the incentive only treatment (column 5); and a pure control group (column 6). Each column provides the mean and standard deviation for each variable used in our analysis (see Online Appendix B for details of how each variable was constructed).

As students could opt in to the randomization, there are some statistically significant differences between participants and non-participants. Participating students are 3.5 percentage points more likely to be female and 3.7 percentage points more likely to be white. They are also poorer on average – 91.7% of participating students are eligible for free or reduced price lunch, relative to 85.7% of non-participants – and roughly 10 percentage points more likely to have valid baseline testing data.

Within the experimental group, the treatment groups and the control group are well-balanced, although the control group has more male students (p = 0.03). A joint significance test yields a p-value of 0.436, suggesting that the randomization is collectively balanced along the observable dimensions we can consider.

B. Research Design

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 $^{^{17}}$ Descriptive statistics for each individual treatment group can be found in Appendix Table 1.

There is an active debate as to which randomization procedures have the best properties under different circumstances (e.g. Greevy et al. 2004, Bruhn and McKenzie 2009, Imai et al. 2009, Imbens 2011, Kasy 2012). In samples with more than 300 units, Bruhn and McKenzie (2009) provide evidence that there is little gain from different methods of randomization over a pure single draw. Consistent with this, we used a pure single random draw to sort the 1,907 students who turned in consent forms into treatment and control.

C. Econometric Model

To estimate the causal impact of each treatment, we estimate Intent-To-Treat (ITT) effects, i.e. differences between treatment and control group means for each treatment arm. Let Z_i be an indicator for assignment to a given treatment arm that takes a value of one if a student is in that treatment group and a value of zero if a student is in the control group. Let X_i be a vector of baseline covariates measured at the individual level; X_i and a school fixed effect γ_i comprise our set of controls. Given our research design, results with or without controls are virtually identical. Controls are included to aid in precision. All regressions without controls are available from the author by request.

The ITT effect, π , is estimated from the equation below:

$$outcome_i = \alpha + X_i\beta + \gamma_s + Z_i\pi + \epsilon_{i,s}$$
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Each ITT estimate is an average of the causal effects for students who were randomly selected into a given arm of treatment at the beginning of the year and students who signed up for treatment but were not chosen. In other words, ITT provides an estimate of the impact of being offered a chance to participate in a given arm of the experiment. All student mobility and disruptions in phone service due to theft, loss, or malfunction is ignored. We only include students who were enrolled in OKCPS as of the date of randomization, October 4, 2010. In OKCPS, school began on August 19, 2010; students in the incentive treatment were eligible to earn credits as of October 11, 2010.

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¹⁸ Roughly 27% of our sample either lost their phone or experienced technical problems that prevented them from receiving text messages for part of the year. Hence, there is some variation in the treatment dosage after random assignment. As a separate specification, we also estimate two-state least squares models in which we use the treatment assignment to instrument for the percentage of the year in which a student had a working phone. We report only ITT estimates in the text and put 2SLS results in Appendix Table 2.

IV. Results

In this section, we describe the main results of our experiment across three domains. First, using survey data, we investigate the effect of daily text messages about the link between human capital and outcomes on the average students' knowledge of similar correlations as well as heterogeneity of treatment effects for various predetermined subgroups. Second, we examine two additional survey outcomes meant to capture effort. Finally, we estimate the effect of providing more information on test scores, behavior, and attendance collected from the district's administrative files. ¹⁹

A. <u>Direct Outcomes</u>

Knowledge of the Link Between Human Capital and Future Outcomes

Recall, to assess whether students better understood the link between human capital and outcomes, we asked them questions for which students in the informational treatments received multiple text messages with the answers throughout the year and a "placebo" question designed to test whether treatment students became generally more knowledgeable about returns to education or whether they only retained knowledge about the specific information they were provided. The two questions students in the information treatments were provided information about via text message were: (1) "True or false? College graduates make 54% more money than college dropouts." and (2) "Are high school dropouts more likely to go to prison than high school graduates?" The placebo question was "15.5% of high school dropouts are unemployed. What percentage of college graduates are unemployed?"

Table 3 presents treatment effects on students' ability to correctly identify links between human capital and life outcomes, which are positive for the informational treatment arms. Students were 4.9 (2.7) percentage points more likely to correctly identify the wage gap between college graduates and college dropouts [control mean = 81.9 percent], 17.9 (3.8) percentage points more likely to correctly identify the relationship between schooling and incarceration [control mean = 45.9 percent], and 17.8 (3.8) percentage points more likely to answer both questions correctly [control mean= 39.4 percent]. Students in the information treatments were no more likely to answer the placebo question correctly, further suggesting that improved

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¹⁹ For expositional purposes, we focus our discussion in the text on the regressions that pool the information treatments together and include our parsimonious set of controls. ITT estimates for each treatment arm can be found in Appendix Table 3. Results without controls are displayed in Appendix Table 4. All findings are unchanged.

knowledge is a result of the experiment. Moreover, 54.1 percent of students underestimated the relationship between educational attainment and incarceration, which implies that students in OKCPS do not have accurate information about the returns to schooling.

B. Indirect Outcomes

Survey Outcomes

We gleaned two measures of effort from our survey. The results reported in Table 4 assess the impact of each treatment on students' self-reported measures of engagement and academic behavior. Students were asked questions about the impact of the program, such as "Since the Million program started, do you think you are more focused on or excited about doing well in school?" and "What impact do you think the Million program has had at your school? (check all that apply)."

Students in the information treatments are 15.1 (3.7) percentage points more likely to report feeling more focused or excited about doing well in school and 7.0 (3.7) percentage points more likely to believe that students are working harder in school as a result of the treatment. Similarly, students in the incentives only treatment were 15.2 (4.3) percentage points more likely to report feeling more focused or excited about doing well in school and 7.7 (4.4) percentage points more likely to believe that students are working harder in school as a result of the treatment. Put together, students self-report being "more focused" and working harder across all treatments, with no significant differences across the information or incentive arms. ²⁰

Administrative Data Outcomes

Panel B of Table 4 presents ITT estimates of the effect of each treatment on state math and ELA standardized test scores, attendance, and behavioral incidence. Test scores are normalized by grade level and subject to have a mean of zero and a standard deviation (σ) of one

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²⁰ Ideally, we would like to disentangle the effects of the informative and persuasive text messages by regressing outcomes on the separate counts of each type of message. For students who received all the texts, these measures are perfectly collinear and hence not identified. However, among students who lost or broke their phone during the experiment, there is some variation in the portion of messages received due to the (plausibly random) timing of these interruptions. In Appendix Table 5, we regress our main outcomes on the percentage of each type of message received, limiting the sample to students who missed at least one message. The results are very imprecise, but they suggest that the information text messages had their intended effect. The effect of the information dose is larger than that of the persuasion dose on all non-placebo quiz outcomes, for instance, though none of the coefficients are statistically differentiable.

within the full OKCPS sample. Treatment effects are reported in σ units and standard errors are presented in parentheses below each estimate. Attendance is measured as a proportion of days present in OKCPS divided by days enrolled and is then normalized to have a mean of zero and a standard deviation of one. Total suspensions are counted and summed for each student.

Across the three treatment arms, there are no statistically significant treatment effects on any administrative outcomes, though due to imprecise estimates we cannot rule out small to moderate effects which might have a positive return on investment (the experiment was designed to detect 0.15σ effects with eighty percent power). The effect on ELA achievement 0.040σ (0.041) for the information treatment and 0.023 (0.050) for the incentive treatment. The ITT effects on math achievement are -0.027σ (0.039) and -0.023σ (0.050) for the information and incentive treatments, respectively. Similar results obtain for attendance and behavioral incidence.

To assess heterogeneity in treatment effects across subgroups of students, Table 5 reports treatment effects for the information treatment on a subset of direct and indirect outcomes for a number of predetermined subgroups. For ease of comparison, the first row of Table 5 shows the ITT estimate for the sample for whom we observe the demographic data used to create the subgroups. These estimates are nearly identical to the full-sample estimates in Tables 3 and 4. The final row in each panel reports a p-value on the null hypothesis of equal treatment effects within the panel.

There are few consistent patterns of heterogeneity. Male students show a much larger increase in the probability of answering both quiz questions correctly (25.2 (5.4) percentage points vs. 8.5 (5.4) for females.) However the treatment seems to reduce males' math scores by 0.123σ (0.059). Students who are not eligible for special education accommodations are 19.8 (4.0) percentage points more likely to provide two correct quiz answers, while students who are eligible are 4.8 (13.6) percentage points less likely. There is no observable heterogeneity along measures of baseline ability.

C. Robustness Checks

Sample Attrition and Bounding

If students selectively exit the sample, then the treatment effects we reported above may be biased. A standard test for attrition bias is to check for differential response rates among

²¹ Subgroup results for the incentive-only treatment are available from the author upon request.

treatment and control groups. In Table 6, we regress an indicator for obtaining a response on our main outcome measure on treatment dummies and our full set of controls. While we find no evidence of differential attrition on test score outcomes, students in the information treatments are 5.8 (2.1) percentage points more likely to provide valid survey data. Similarly, students in the incentive treatment are 7.0 (2.4) percentage points more likely to respond.

Conceptually, the direction of the potential attrition-induced bias is unclear. If the students in the treatment who gleaned more valuable information are more likely to respond to our survey, then the estimates in Table 3 may be biased upward. If, on the other hand, these students naturally absorb more information and put forth more effort, then our estimates would be too low.

In Table 7, we use two methods to explore the extent to which differential survey attrition between treatment and control can account for our set of results: (1) by calculating Lee (2009) bounds and (2) by imputing missing outcomes for students who did not respond to the survey. Given we have flat priors on the direction of the bias, we present both upper and lower bounds using the methods described in Lee (2009).

The bounds in Columns (2) and (4) are generated by trimming the sample to equalize response rates between the treatment and control groups. To estimate a lower bound, the sample is trimmed by dropping the fraction of treatment students who have the largest predicted residuals from a regression of the survey outcome of interest on baseline test scores and demographics. Samples for upper bounds are created analogously. We then re-estimate our main ITT specification on the resulting sample.

Column (6) of Table 7 reports the treatment coefficients after imputing outcomes for students in the experimental group who did not respond to a given survey question. We impute missing outcomes for all non-respondents using the full set of baseline data and any available outcome variables. If attrition is uncorrelated with unobservable characteristics, this method is equivalent to imputing a treatment effect of zero for any unobserved outcomes.

Both exercises confirm the robustness of our results. In the information treatments, the Lee lower bounds for two coefficients – knowing the wage gap and believing that Million makes students work harder – are no longer statistically significant. The other three survey estimates all maintain p-values below 0.01. As expected, imputing unobserved values shrinks treatment effects towards zero, but all remain statistically significant. Throughout, none of the attrition-

adjusted coefficients are statistically distinguishable from the main ITT results for all direct outcomes, suggesting that differential survey attrition is not an important factor for our results.

A final concern is that our single-comparison tests do not correct for biases introduced by testing multiple hypotheses. The p-values on our main outcomes with positive treatment effects – answering both quiz questions correctly and self-reported focus– are both less than 0.001, and hence survive even the most conservative methods to adjust for multiple-comparisons bias.

V. Discussion and Speculation

The experimental results provide us with three facts. First, receiving information via text message causes students to update their beliefs about the returns to education and their updated beliefs are more "correct." Second, students *report* that they increased their effort by working harder and remaining more focused in school. Third, there was no measurable increase in educational attainment or achievement.

To better understand what mechanisms might lead to these conclusions, we propose a simple two-period model of human capital investment and consider the conditions that could generate these facts. This section is, by necessity, more speculative than our previous analysis.

Consider the problem of a representative student choosing the optimal level of effort E to invest in her studies. The production function for academic achievement follows A=F(E,K) where K is an n-dimensional vector of school, neighborhood, and family "capital" levels that are fixed prior to the student's decision. We impose the following restrictions: (a) F(i) is twice continuously differentiable in all inputs (b) production exhibits diminishing marginal returns to effort – i.e. $\partial F/\partial E > 0$ and $\partial^2 F/\partial E^2 < 0$ – and (c) capital and effort are complements – i.e. $\partial^2 F/\partial E\partial k_i > 0$, where k_i is the ith element of the vector K.

Academic achievement yields long-term benefits in the forms of higher wages, increased employment opportunities, and other social opportunities. Let V(A;r) denote the long-run benefits of achievement, where r is a parameter that measures the student's perceived return to achievement. We assume that $\partial V/\partial A > 0$ and $\partial^2 V/\partial A^2 < 0$. Increases in r increase payoffs at all levels of A: $\partial V/\partial r > 0$.

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²² Here we do not differentiate between academic achievement and attainment. This is in part due to empirical necessity, as we will not know whether the intervention encouraged students to stay in school longer for several more years. As a theoretical matter, the intuition provided in this section still holds so long as students do not substitute academic effort for additional years in school.

The student's problem can then be summarized as:

$$\max_{\mathbf{E}} \beta V(A; r) - C(E)$$

where C(E) is the cost of effort and β is a standard discount factor. Assume that C'(0) = 0 and F'(0, K) > 0 to ensure an interior solution. The equilibrium level of effort is then defined by the value E^* that solves:

$$\beta \frac{\partial V}{\partial E}(r) = \beta \frac{\partial V}{\partial A}(r) * \frac{\partial A}{\partial E} = C'(E).$$

In what follows, we use this simple model to frame a discussion of explanations for our set of facts. In this admittedly limited framework, there are three potential mechanisms to generate a change in beliefs without a change in achievement: discount rates, complementarities in production, and uncertainty about the production function.

A. High Discount Rates

The key challenge in interpreting our results is explaining why academic achievement did not increase despite the change in perceived returns. If the benefits of education occur primarily in the future, then excessive discounting could explain this paradox. In other words, even if the information treatment causes students to foresee additional rewards for investing in their education, the payoff arrives so far in the future that it is not worth expending effort in the current period. ²³ In our framework, this is equivalent to having β small enough that $\partial E^*/\partial r$ is roughly zero.

The data in favor of this hypothesis is mixed. While high-discount rates are consistent with student achievement remaining flat even after an increase in r, it is inconsistent with survey results that indicate treatment students expended additional effort as a result of the field experiment. Recall that treatment students reported being "more focused" and were more likely to believe that the intervention caused students to work hard. Taken at face value, these results indicate that students increased their effort due to the information intervention that is inconsistent with explanations driven by high discount rates.

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²³ A slightly different interpretation is that students lack self-control – i.e. they recognize that effort will result in large benefits in the future, but cannot commit to studying, going to class, etc. The empirical predictions of this model are identical to the discount-rate explanation.

Conversely, other (administrative) proxies for effort – such as attendance – show no treatment effects. Importantly, whether one believes that present-bias can explain all or a portion of the results depends on the reliability of self-reported measures of effort in surveys. How much should believe self-reported measures of effort and is it an interesting outcome?

The answer to the first question is exceedingly difficult without a "true" measure as a comparison, though the evidence in the health literature is mixed (Clarke and Ryan 2006, Johnston, Propper, and Shields 2009). ²⁴ To provide some evidence on the importance of self-reported academic effort as an outcome, we turn to the National Longitudinal Survey of Adolescent Health (Add Health). The baseline survey collected rich baseline data on students in grades 7-12 during the 1994-1995 school year, including an in-school effort that elicited attitudes about academics and school. The final wave re-surveyed these students as adults (between the ages of 24 and 32), allowing us to correlate self reported effort of middle and high school students with longer-term economic and social outcomes.

Our measure of self-reported effort draws on students' responses to the question "In general, how hard to you try to do your school work well?" Students responded on a 1-4 scale, with 4 indicating "I try very hard to do my best" and 1 "I never try at all." We standardize this measure to have mean zero and standard deviation one.

In Appendix Table 6, we regress various adult outcomes on self-reported effort. Column (2) reports raw correlations that include only fixed effects for school and grade of enrollment at the time of the survey. Column (3) adds controls for race, gender, mother's education, father's education, the number of biological parents living with the student, and the student's score on the Add Health Picture Vocabulary Test (AHPVT), an abridged version of the Peabody Picture Vocabulary Test.

The results in Appendix Table 6 demonstrate a fairly robust correlation between self-reported effort and adult outcomes. In our controlled specification, students with one standard deviation higher reported effort are 1.3 (0.5) percentage points more likely to be employed, 1.6 (0.5) percentage points less likely to receive welfare or public assistance, 5.2 (0.6) percentage points less likely to have ever been arrested, 3.2 percentage points less likely to have ever been

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²⁴ Dunifon and Duncan (1998) provide consistent evidence for an adult population using the Panel Study of Income Dynamics. Their effort measure is constructed from a series of questions that solicit preferences for "challenges" or "affiliation." Those who prefer challenges earned higher wages during follow-up surveys five and twenty years later, even when controlling for baseline earnings.

incarcerated, and 1.7 (0.7) percentage points more likely to be married at the time of the follow-up survey. All of these results are statistically significant. The effect on annual income is only marginally significant: \$1,131 (667), relative to the sample mean of \$34,021.

While these results cannot speak directly to the reliability of self-reported effort and do not necessarily identify a causal relationship, they suggest that self-reported effort captures something that may be informative beyond test scores. Even after controlling for standardized test scores and family background, these responses strongly predict a wide variety of economic and social outcomes.

B. Complementary Inputs

A second interpretation that may explain our findings is that the educational production function has important complementarities that are out of the student's control. For instance, student effort may need to be coupled with effective teachers, an engaging curriculum, safe neighborhoods, involved parents, or other inputs in order to yield increased achievement. In the parlance of our model, if capital levels K are so low that there is a very small return to effort, then students have little reason to work hard. In symbols: for small enough k_i , $\frac{\partial A}{\partial E}|_{E=E*} \approx 0$.

For intuition, consider a special case that lends itself to graphical exposition. Let the production technology be Cobb-Douglas with a single capital input, such that $F(E,K) = aE^{\alpha}K^{1-\alpha}$, and assume that the long-run benefits are linear in units of achievement: V(A) = rA. This allows us to use units of academic achievement as the numeraire and represent benefits and achievement on the same axes.

Figure 1 considers how achievement A responds to changes in returns r for different levels of capital K. The gray lines show the marginal product of effort at low levels of capital, and thin black lines depict the high-capital scenario. For each capital level, the solid curve represents the base case, in which we normalize the return r to one. The dashed lines show marginal payoffs after an increase in r.

The graph clarifies the two channels through which missing complements reduce treatment effects. First, because labor and capital are complements, the marginal return to a unit of effort

is lower in equilibrium when capital levels are lower. Second, an increase in r results in a larger increase in equilibrium effort at higher levels of marginal productivity.

There are several (admittedly weak) tests of elements of this model that are possible with our data. If effective teachers or environmental factors are an important complementary input to student incentives in producing test scores, we should notice a correlation between these inputs and the impact of providing information on achievement. To test this hypothesis, we partition our sample on three measures of external "capital" that are plausible complements of academic effort: (1) Teacher Quality (measured by teacher value-added (TVA) estimates calculated for the ELA or math teacher of roughly 85% of our sample), (2) Neighborhood Quality (measured by the zip-code level poverty rates recorded in the American Community Survey), Neighborhood Segregation (measured by zip codes' Black Dissimilarity Indices,). See Online Appendix B for the precise details of how we calculate each of these measures.

To create subgroups, we rank all students in the experimental group and split the sample at the median. Table 8 presents treatment effects for our information treatment within each of these groups on our four main outcome measures.²⁵

If anything, the resulting estimates demonstrate the opposite of what one might expect if complementarities in production were a driving force. Students from more segregated neighborhoods show *larger* increases in both math and reading scores. Similarly, students assigned to low-TVA teachers show treatment effects of 0.121σ (0.063) in reading, relative to a - 0.033σ (0.063) effect in high-TVA classrooms. The effects on math scores are not statistically differentiable by teacher quality. Both of these differences point in the opposite direction than the theory of complementarities predicts.

C. Lack of Knowledge of the Production Function

The standard economic model implicitly assumes that students know their production functions – that is, the precise relationship between the vector of inputs and the corresponding output. If students only have a vague idea of how to increase achievement, then there may be

²⁵ In Appendix Tables 7a, 7b, and 7c, we report covariate means and balance tests within each of these subgroups. In the low-dissimilarity group the p-value on a joint significance test is 0.085; the other five subgroups are all well-balanced. Results for race, gender, special education, and ability subgroups are similar and are available from the author upon request.

little reason for them to increase effort in response to new information or their effort may not result in measureable output. In our framework, one might imagine that *F* represents the students' beliefs about the production function, though not necessarily the true relationship.

In this scenario, the informational treatment changed beliefs, students put in more effort, but the effort was not effective at producing test scores given their lack of knowledge of how to translate effort into output. This explanation may also reconcile our set of facts with those presented in Nguyen (2008) and Jensen (2010). Less than half of the parents in Nguyen's sample finished their primary education, and 45% of the eighth graders in Jensen's control group do not enroll in high school the following year. This suggests that these populations are investing extremely little in their education at baseline, leaving significant "low-hanging fruit" unclaimed.

This is not the first time that similar educational interventions have shown much larger effects in the developing world than the United States. For instance, series of experiments in India (Duflo, Hanna, and Ryan 2012, Muralidharan and Sundararaman 2011) and Kenya (Glewwe et al. 2010) have revealed important achievement gains after the introduction of teacher incentives. Comparable merit pay initiatives have been ineffective in the United States (Fryer *forthcoming*, Springer et al. 2010, Fryer et al 2012). A frequent explanation for these differences is that, in the absence of incentives, teachers do not pursue simple measures to improve student achievement (for instance, unannounced visits revealed 35% of the schools in Duflo, Hanna, and Ryan's sample were closed due to teacher absenteeism).

Intuitively, the mapping from effort to academic success ought to be clear at low levels of investment. The decision to attend school or drop out, for instance, has a clear relationship to academic achievement. At higher levels of investment, however, the ways in which different kinds of effort produce achievement is less clear. Once students are in school, they have to choose not just how much to study, but which particular types of studying to invest in.

If one takes the self-reported effort results at face value, then this sort of uncertainty is necessary to explain why students report higher effort but do not achieve at higher levels. After all, if students understood that their efforts would not lead to increased achievement, then there is no reason for them to work harder in our model. We have argued that self-reported effort is a

meaningful measure, but, given the usual caveats of survey data, we urge caution in interpreting these results.²⁶

VI. Conclusion

In an effort to increase achievement and narrow achievement gaps, school districts have become incubators of innovative reforms. One potentially cost effective and imminently scalable strategy, not yet tested in American public schools, is to teach students about the returns to human capital.

This paper reports estimates of the impact of providing this type of information from a field experiment in Oklahoma City Public Schools during the 2010-2011 school year. Three facts emerge: (1) students update their beliefs about the returns to education in response to the text messages (2) students report that they are putting more effort into their work, and (3) there are no detectable changes in academic achievement. How to interpret these facts in a model of human capital acquisition is less clear. We argue that a model in which students do not fully understand the education production function best explains our findings, though other explanations are possible. Much depends on how much faith one has in self-reported measures of effort. If they are unreliable, then high discount rates may also explain our results.

Providing information on the returns to schooling in urban schools in America seems important. What to combine it with to effect student achievement is less clear. In future work, it may be important to couple information treatments with teaching of the production function, provide students with non-cognitive treatments designed to influence students' "mindsets," or both (Dweck 2008).

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²⁶ Theoretically, systematic differences in discount rates between the populations could also explain why similar treatments are more successful in developing countries. Since we do not directly observe discounting behavior in any of these experiments, evaluating this claim is difficult. Wang, Rieger, and Hens (2010) analyze survey data from 45 countries and find that citizen of poorer countries do have higher discount rates. However, Lawrance (1991) shows that low-income Americans in the Panel Study of Income Dynamics exhibit higher-than-average discounting behavior, suggesting that the national average may not be a good proxy for our population. Given the paucity of clear evidence, we can neither confirm nor rule out that discount rates explain the divergent findings.

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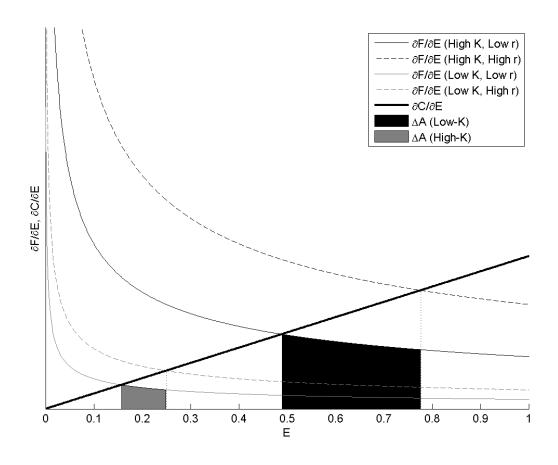


Figure 1: Treatment Effects Under High and Low Capital Endowments

Notes: The figure depicts how achievement changes with an increase perceived returns r in a low-capital and high-capital scenario. The model is described in Section V of the text and is parameterized as follows: a=1, $\alpha=0.5$, $K_{high}=30$, $K_{low}=1$, and $C(E)=4E^2$.

Table 1: Summary of The Million Experiment

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A. Overview							
Schools	All 22 non-alternative OKCPS schools serving grades 6 and 7 opted in to participate. All experimental schools were provided complete Accelerated Reading software, training, and implementation materials. All treatment students received a Samsung t401g mobile phone.						
Treatment Group	1,470 6th and 7th grade	students: 31.1% black, 44.3% Hispanic, 9	91.7% free lunch eligible				
Control Group	437 6th and 7th grade	students: 30.9% black, 43.5% Hispanic, 9	1.8% free lunch eligible				
Outcomes of Interest	~	Student Knowledge of Returns to Education, Oklahoma Core Curriculum Criterion Referenced Test (CRT), Measures of Student Effort and Motivation, Attendance, Suspensions					
Test Dates	CRT: April 11-26, 2011						
Operations	\$230,365 worth of hardware and incentives distributed to treatment students, $34.3%$ consent rate. 1 dedicated project managers.						
B. Treatments	(1) Information Only	(2) Information & Incentives	(3) Non-Financial Incentives Only				
Phone	Free Samsung t401g mobile phone	Free Samsung t401g mobile phone	Free Samsung t401g mobile phone				
Basic Reward Structure	Fixed allotment of 200 minutes per month	Students earned 10 cell phone minutes per Accelerated Reader point earned, distributed in blocks of 200 minutes	Students earned 10 cell phone minutes per Accelerated Reader poin earned, distributed in blocks of 200 minutes				
Informational Campaign	Students received one informational or persuasive message per day	Students received one informational or persuasive message per day	None				
Reward Frequency	Monthly, unconditional	Bi-weekly, contingent upon AR points earned	Bi-weekly, contingent upon AR point earned				

Notes. In panel A, each row describes an aspect of treatment indicated in the first column. In panel B, each column represents a different arm of treatment. Entries are descriptions of the schools, students, outcomes of interest, testing dates, and basic operations of each phase of the incentive treatment. See Online Appendix A for more details. The numbers of treatment and control students given are for those students who have non-missing reading or math test scores.

Table 2: Student Baseline Characteristics

	Non		p-value	Pooled	Non-Financial		p-value
	Participating	Participating	(1) = (2)	Information	Incentives	Control	(4)=(5)=(6)
Student Characteristics	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Male	0.521	0.486	0.019	0.479	0.453	0.538	0.030
	(0.500)	(0.500)		(0.500)	(0.498)	(0.499)	
White	0.200	0.163	0.002	0.158	0.163	0.172	0.817
	(0.400)	(0.369)		(0.365)	(0.370)	(0.377)	
Black	0.290	0.311	0.125	0.310	0.314	0.309	0.982
	(0.454)	(0.463)		(0.463)	(0.465)	(0.463)	
Hispanic	0.435	0.443	0.634	0.447	0.441	0.435	0.910
	(0.496)	(0.497)		(0.497)	(0.497)	(0.496)	
Asian	0.025	0.026	0.824	0.024	0.018	0.037	0.203
	(0.155)	(0.158)		(0.155)	(0.134)	(0.188)	
Other Race	0.051	0.058	0.288	0.060	0.063	0.048	0.571
	(0.220)	(0.234)		(0.238)	(0.244)	(0.214)	
Special Education Services	0.149	0.139	0.326	0.136	0.147	0.137	0.837
	(0.356)	(0.346)		(0.343)	(0.354)	(0.345)	
English Language Learner	0.154	0.159	0.612	0.159	0.159	0.160	0.999
	(0.361)	(0.366)		(0.366)	(0.366)	(0.367)	
Free Lunch	0.857	0.917	0.000	0.921	0.908	0.918	0.685
	(0.351)	(0.276)		(0.269)	(0.289)	(0.275)	
Economically Disadvantaged	0.741	0.915	0.000	0.918	0.908	0.915	0.804
	(0.438)	(0.279)		(0.274)	(0.289)	(0.279)	
Baseline Math	0.010	0.030	0.565	0.009	0.006	0.108	0.263
	(1.022)	(0.983)		(1.006)	(0.993)	(0.916)	
Baseline Reading	0.037	-0.021	0.098	-0.041	-0.053	0.062	0.230
	(1.015)	(1.010)		(1.060)	(0.989)	(0.905)	
Missing: Baseline Math	0.319	0.216	0.000	0.197	0.237	0.233	0.127
	(0.466)	(0.411)		(0.398)	(0.426)	(0.423)	
Missing: Baseline Reading	0.326	0.219	0.000	0.203	0.231	0.243	0.196
	(0.469)	(0.414)		(0.402)	(0.422)	(0.429)	
p-value from joint F-test			0.000				0.436
Observations	2903	1907	4810	980	490	437	1907

Notes: This table reports summary statistics for the field experiment. Columns (1), (2), (4), (5), and (6) represent the sample means of the variable indicated in each row for the group indicated in each column The treatment groups are restricted to randomly selected 6th and 7th grade students in Oklahoma City Public Schools experimental schools who opted into the randomization for the field experiment. Columns (3) and (7) report the p-value from a test of equality across treatment indicators (or experimental group indicators) from a regression of the variable in each row on indicators for each treatment group and the control group (or experimental group status). The joint F-tests report the p-value from a test of equality across treatment indicators (or experimental group indicators) from a multi-variate regression testing the overall quality of the lottery.

Table 3 - Mean Effect Sizes (Intent-to-Treat) on Direct Outcomes

		Non-Financial	
	Information	Incentives	p-value
A. Treatment Questions			
Knows Wage Gap btw BA and Dropouts	0.049^{*}	0.017	0.458
	(0.027)	(0.033)	
	902	589	
Knows Prison Rates	0.179***	-0.046	0.000
	(0.038)	(0.043)	
	891	585	
Both Quiz Questions Correct	0.178***	-0.023	0.000
	(0.038)	(0.043)	
	880	576	
B. Placebo Question			
Knows Unemployment Rate of College Grads	0.022	0.047	0.653
1 1	(0.036)	(0.043)	
	903	590	

Notes: This table reports ITT estimates for the effect of being offered a chance to participate in the field experiment on students' ability to correctly answer questions about human capital development. Questions are coded as a 1 if the student answered the question correctly and a 0 otherwise. All regressions include school fixed effects and controls for student grade, gender, race, SES, special education status, and English language learner status, as well as 2009 state test scores, 2010 state test scores, and their squares. The sample is restricted to randomly selected 6th and 7th grade students in Oklahoma City Public Schools. Randomization was done at the student level. Treatment is defined as returning a signed consent form to participate and being lotteried into the specified treatment group. Heteroskedasticity-robust errors are reported in parentheses below each estimate. The number of observations in each regression is reported directly below the standard errors. *** = significant at 1 percent level, ** = significant at 5 percent level, * = significant at 10 percent level.

Table 4 - Mean Effect Sizes (Intent-to-Treat) on Indirect Outcomes

		Non-Financial	
	Information	Incentives	p-value
A. Survey Outcomes			
More Focused Since Million	0.151***	0.152***	0.988
	(0.037)	(0.043)	
	910	592	
Million Makes Students Work Harder	0.070^{*}	0.077^{*}	0.897
	(0.037)	(0.044)	
	916	599	
B. Administrative Data Outcomes			
OK State Math Test Post-Treatment	-0.027	-0.023	0.947
	(0.039)	(0.047)	
	1211	782	
OK State Reading Test Post-Treatment	0.040	0.023	0.794
	(0.041)	(0.050)	
	1202	780	
Attendance Rate	-0.007	0.034	0.623
	(0.056)	(0.063)	
	1310	861	
Number of Suspensions	0.021	0.025	0.966
	(0.061)	(0.073)	
	1417	927	

Notes: This table reports ITT estimates for the effect of being offered a chance to participate in the field experiment on survey and administrative data outcomes. Survey measures are coded as a 1 if the student answered a question indicating that he or she agreed with the statement in the corresponding row and a 0 otherwise. Test scores are standardized to have mean zero and standard deviation one by grade in the full OKCPS 6th and 7th grade samples. All regressions include school fixed effects and controls for student grade, gender, race, SES, special education status, and English language learner status, as well as 2009 state test scores, 2010 state test scores, and their squares. The sample is restricted to randomly selected 6th and 7th grade students in Oklahoma City Public Schools. Randomization was done at the student level. Treatment is defined as returning a signed consent form to participate and being lotteried into the specified treatment group. Heteroskedasticity-robust errors are reported in parentheses below each estimate. The number of observations in each regression is reported directly below the standard errors. *** = significant at 1 percent level, ** = significant at 5 percent level, * = significant at 10 percent level.

Table 5 - Analysis of Subsamples for Pooled Information Treatments

	Both Quiz	Reports Being		
	Questions Correct	More Focused	State Math	State Reading
Common Sample	0.178***	0.151***	-0.027	0.040
	(0.038)	(0.037)	(0.039)	(0.041)
	880	910	1211	1202
A. Gender				
Male	0.252***	0.154***	-0.123**	0.091
	(0.054)	(0.053)	(0.059)	(0.064)
	428	441	589	584
Female	0.085	0.127**	0.062	-0.025
	(0.054)	(0.055)	(0.055)	(0.056)
	452	469	622	618
p-value	0.021	0.713	0.018	0.159
B. Race				
Black	0.109	0.181**	-0.118	0.056
	(0.077)	(0.075)	(0.079)	(0.075)
	223	232	349	347
Hispanic	0.201***	0.186***	0.044	0.006
	(0.054)	(0.055)	(0.054)	(0.060)
	428	445	572	569
White	0.120	0.006	-0.042	-0.002
	(0.103)	(0.108)	(0.123)	(0.128)
	147	153	186	184
p-value	0.509	0.228	0.203	0.839
C. Special Education				
Yes	-0.048	0.124	0.003	0.183
	(0.136)	(0.131)	(0.273)	(0.256)
	111	115	86	77
No	0.198***	0.160***	-0.033	0.023
	(0.040)	(0.040)	(0.038)	(0.040)
	769	795	1125	1125
p-value	0.036	0.753	0.872	0.433
D. Baseline Scores				
Above Median	0.197***	0.136**	-0.034	0.051
	(0.058)	(0.060)	(0.047)	(0.053)
	382	391	505	506
Below Median	0.184***	0.121^{*}	-0.055	0.017
	(0.066)	(0.066)	(0.061)	(0.059)
	335	348	507	506
Missing	0.041	0.216**	0.000	0.095
-	(0.096)	(0.087)	(0.118)	(0.135)
	163	171	199	190
p-value	0.270	0.602	0.896	0.809

Notes: This table reports ITT estimates for the effect of being offered a chance to participate in the field experiment on a subset of direct and indirect outcomes for a variety of subgroups. Columns indicate outcome measure, and rows indicate the subgroup to which the regression sample is limited. All regressions compare the informational treatment groups with the control group. Regressions follow the same specification as Tables 3 and 4. The first row reports ITT estimates for the common sample with valid demographic information for all the subgroups we consider. Within the racial subgroups, we limit our analysis to racial groups represented by at least 100 students in the common sample. being lotteried into the specified treatment group and returning a signed consent form to participate. Heteroskedasticity-robust errors are reported in parentheses below each estimate. *** = significant at 1 percent level, ** = significant at 10 percent level.

Table 6 - Mean Effect Size on Attrition

	Control	Differential Follow-up		
	Response	Pooled	Non-Financial	
	Rate	Information	Incentives	
	(1)	(2)	(3)	
Reading	0.931	-0.002	0.001	
		(0.004)	(0.005)	
Mathematics	0.931	0.000	-0.001	
		(0.004)	(0.005)	
Survey	0.611	0.058***	0.070^{***}	
•		(0.021)	(0.024)	
Number of Observations		1417	927	

Notes: This table reports differential rates of attrition for individuals in the field experiment's experimental group. Column (1) reports the share control students with non-missing values for the post-treatment outcomes indicated in each row. Columns (2) and (3) report coefficients from regressions of an indicator variable equal to one if the outcome in the same row is non-missing on an indicator for being randomly selected into the indicated treatment group. All regressions includes the full set of covariates and fixed effects used in the preceding tables. Heteroskedasticity-robust errors are reported in parentheses below each estimate. The number of observations in each regression is reported in the final row. *** = significant at 1 percent level, ** = significant at 5 percent level, * = significant at 10 percent level.

Table 7 - Bounding

		Lee Lower	p-value	Lee Upper	p-value		p-value
	ITT	Bound	(1)=(2)	Bound	(1)=(4)	Imputed	(1)=(6)
	(1)	(2)	(3)	(4)	(5)	(6)	
A. Information Treatment versus Control							
Knows Wage Gap btw BA and Dropouts	0.049^{*}	0.032	0.662	0.101***	0.163	0.034*	0.648
	(0.027)	(0.027)		(0.026)		(0.019)	
	902	862		862		1257	
Knows Prison Rates	0.179***	0.146***	0.536	0.216***	0.487	0.141***	0.393
	(0.038)	(0.038)		(0.037)		(0.026)	
	891	854		854		1257	
Both Quiz Questions Correct	0.178***	0.150***	0.594	0.218***	0.444	0.145***	0.466
	(0.038)	(0.038)		(0.037)		(0.026)	
	880	844		844		1256	
More Focused Since Million	0.151***	0.096***	0.293	0.210***	0.259	0.114***	0.409
	(0.037)	(0.037)		(0.036)		(0.026)	
	910	854		854		1258	
Million Makes Students Work Harder	0.070^{*}	0.037	0.529	0.128***	0.272	0.063**	0.874
	(0.037)	(0.037)		(0.037)		(0.026)	
	916	872		872		1259	
B. Non-financial Incentives Treatment versus Control							
Knows Wage Gap btw BA and Dropouts	0.017	-0.008	0.606	0.083***	0.144	-0.001	0.671
	(0.033)	(0.033)		(0.031)		(0.024)	
	589	568		568		828	
Knows Prison Rates	-0.046	-0.102**	0.354	-0.017	0.629	-0.043	0.958
	(0.043)	(0.043)		(0.043)		(0.030)	
	585	564		564		828	
Both Quiz Questions Correct	-0.023	-0.065	0.483	0.002	0.683	-0.024	0.984
	(0.043)	(0.043)		(0.043)		(0.030)	
	576	558		558		826	
More Focused Since Million	0.152***	0.091**	0.311	0.213***	0.308	0.133***	0.720
	(0.043)	(0.043)		(0.042)		(0.034)	
	592	563		563		830	
Million Makes Students Work Harder	0.077^{*}	0.033	0.473	0.126***	0.437	0.060*	0.750
	(0.044)	(0.044)		(0.044)		(0.031)	
	599	575		575		831	

Notes: This table reports upper and lower Lee bounds and regression estimates using imputed missing outcomes to account for survey attrition. Controlling for baseline test scores, demographics, and school fixed effects, students in the informational treatment groups are 7.3 percentage points more likely to respond to the survey, and treatment students who received only non-financial incentives are 9.9 percentage points more likely to response to the survey. For ease of comparison, Column (1) reproduces the survey results from Tables 3 and 4. Column (2) reports lower Lee Bounds. These bounds are generated by predicting the residuals from a regression of the survey outcome of interest on baseline test scores, demographics, and treatment-year test scores within the control group only. The treatment group is then sorted and individuals with the largest residuals from the regressions are removed from the regression to equate response rates between treatment and control. The resulting Lee lower bounds are from an OLS regression identical to our main specification after trimming the sample in this way. Column (4) reports upper Lee Bounds. These bounds are generated by the same process as lower Lee Bounds, except individuals with the smallest residuals are removed from the regression to equate response rates between treatment and control. To generate the results in Column (6), the full set of baseline characteristics and year of treatment test scores are used to impute missing data for attriters in the treatment and control groups. Otherwise, regressions use the same covariates as Table 3. Columns (3), (5), and (7) report p-values on the null hypothesis that the treatment coefficients from the LEE bound and imputed regressions are equal to the treatment coefficient from the main ITT specification for the treatment group indicated in the panel title. Heteroskedasticity-robust errors are reported in parentheses below each estimate. The number of observations in each regression is reported directly below the standard erro

Table 8 - Analysis of Subsamples for Pooled Information Treatments

	Both Quiz	Reports Being		
	Questions Correct	More Focused	State Math	State Reading
A. Black Dissimilarity Index				
Above Median	0.172***	0.127**	0.084	0.141^{**}
	(0.053)	(0.054)	(0.054)	(0.056)
	440	455	645	645
Below Median	0.194***	0.177***	-0.135**	-0.067
	(0.054)	(0.054)	(0.060)	(0.064)
	440	455	566	557
p-value	0.757	0.487	0.005	0.012
B. Zip Code Poverty Rate				
Above Median	0.149**	0.095	-0.069	0.082
	(0.074)	(0.072)	(0.057)	(0.070)
	296	304	471	462
Below Median	0.203***	0.174***	-0.007	0.024
	(0.045)	(0.046)	(0.053)	(0.053)
	584	606	740	740
p-value	0.504	0.327	0.414	0.498
C. Teacher Value-Added				
Above Median	0.167***	0.091*	-0.016	-0.033
	(0.053)	(0.054)	(0.057)	(0.063)
	442	452	523	521
Below Median	0.210***	0.235***	-0.056	0.121*
	(0.065)	(0.063)	(0.064)	(0.063)
	315	328	517	518
Missing	0.012	0.273***	-0.010	-0.092
-	(0.122)	(0.104)	(0.092)	(0.110)
	123	130	171	163
<i>p-value</i> (High=Low)	0.590	0.072	0.631	0.074

Notes: This table reports ITT estimates for the effect of being offered a chance to participate in the field experiment on a subset of direct and indirect outcomes for a variety of subgroups. Columns indicate outcome measure, and rows indicate the subgroup to which the regression sample is limited. All regressions compare the informational treatment groups with the control group. Regressions follow the same specification as Tables 3 and 4. The first row reports ITT estimates for the common sample with valid demographic information for all the subgroups we consider. Panel A presents ITT estimates for students based upon the Black Dissimilarity Index score of their zip code relative to the rest of the experimental group. Panel B presents ITT estimates for students based upon the poverty rate of their zip code relative to the rest of the experimental group. Panel C presents ITT estimates based upon the average Teacher Value-Added score of each student's math and reading/ELA teachers relative to the rest of the experimental group. See Online Appendix B for details about the construction of the Black Dissimilarity Index, zip code poverty rates, and TVA scores. The last row in each panel reports a p-value on the null hypothesis that treatment coefficients across the subgroups in that panel are equal for the indicated outcome. Randomization was done at the student level. Treatment is defined as being lotteried into the specified treatment group and returning a signed consent form to participate. Heteroskedasticity-robust errors are reported in parentheses below each estimate. The number of observations in each regression is reported directly below the standard errors. *** = significant at 1 percent level, ** = significant at 5 percent level, * = significant at 10 percent level.