

**Table 1: Measures of mail efficiency (Full sample of countries)**

Source: Chong, La Porta, Lopez-de-Silanes and Shleifer, "Letter Grading Government Efficiency," "Letter Grading Government Efficiency," May 2014, *Journal of the European Economic Association*.

Country	Code	Got the letter back	Got the letter back in 90 days	Avg. Number of days to get the letter back
<i>(Countries sorted by "Got the letter back")</i>				
United States	USA	100%	100%	16.20
El Salvador	SLV	100%	100%	39.00
Czech Republic	CZE	100%	100%	52.30
Luxembourg	LUX	100%	100%	68.00
Finland	FIN	100%	90%	51.60
Norway	NOR	100%	90%	53.30
New Zealand	NZL	100%	90%	53.60
Uruguay	URY	100%	90%	54.00
Canada	CAN	100%	90%	54.30
Barbados	BRB	100%	90%	57.90
Denmark	DNK	100%	90%	58.50
Colombia	COL	100%	90%	60.20
Morocco	MAR	100%	90%	61.70
Hungary	HUN	100%	80%	62.10
Slovak Republic	SVK	100%	80%	65.30
Romania	ROM	100%	80%	70.50
Germany	DEU	100%	70%	84.20
Japan	JPN	100%	60%	56.30
Spain	ESP	100%	60%	101.40
Netherlands	NLD	100%	50%	89.30
Algeria	DZA	100%	20%	102.70
Trinidad and Tobago	TTO	90%	90%	81.30
Sweden	SWE	90%	90%	85.20
Estonia	EST	90%	90%	94.60
Croatia	HRV	90%	90%	106.00
Dominican Republic	DOM	90%	80%	93.90
Taiwan	TWN	90%	80%	94.10
Switzerland	CHE	90%	80%	96.20
Nicaragua	NIC	90%	80%	102.00
Mexico	MEX	90%	80%	112.90
Australia	AUS	90%	70%	96.20
Slovenia	SVN	90%	70%	96.90
Ireland	IRL	90%	70%	107.40
Belize	BLZ	90%	70%	118.80
Israel	ISR	90%	60%	107.70
Serbia	SRB	90%	60%	116.10
Greece	GRC	90%	60%	117.60
Montenegro	MNE	90%	60%	119.80

Maldives	MDV	90%	60%	125.40
Bosnia and Herzegovina	BIH	90%	50%	120.20
Portugal	PRT	90%	50%	122.60
France	FRA	90%	50%	127.80
Jamaica	JAM	90%	50%	178.70
Malta	MLT	90%	40%	122.80
Belgium	BEL	90%	40%	136.60
United Kingdom	GBR	90%	20%	134.40
Indonesia	IDN	90%	20%	153.10
Vietnam	VNM	90%	20%	159.40
Benin	BEN	90%	0%	156.80
Mauritius	MUS	90%	0%	222.10
Lithuania	LTU	80%	80%	132.60
Iceland	ISL	80%	80%	137.20
Brazil	BRA	80%	60%	137.50
Lebanon	LBN	80%	50%	139.70
Kazakhstan	KAZ	80%	50%	146.20
Italy	ITA	80%	40%	173.40
Costa Rica	CRI	80%	40%	186.20
Singapore	SGP	80%	30%	154.70
Austria	AUT	80%	30%	166.80
Ukraine	UKR	80%	30%	175.60
Poland	POL	80%	10%	171.50
South Africa	ZAF	80%	10%	188.50
Philippines	PHL	80%	0%	236.80
Zambia	ZMB	80%	0%	295.00
Kuwait	KWT	70%	70%	155.90
Korea, Rep.	KOR	70%	70%	157.60
Latvia	LVA	70%	60%	158.60
Moldova	MDA	70%	60%	160.00
Cyprus	CYP	70%	60%	160.10
Nepal	NPL	70%	50%	172.50
Albania	ALB	70%	50%	176.00
Guyana	GUY	70%	50%	187.50
Turkey	TUR	70%	40%	188.30
Bulgaria	BGR	70%	40%	191.10
Bolivia	BOL	70%	40%	191.50
Macedonia, FYR	MKD	70%	30%	194.80
Georgia	GEO	70%	30%	205.60
Gambia, The	GMB	70%	30%	250.60
Chile	CHL	70%	20%	197.60
Burkina Faso	BFA	70%	20%	198.10
Qatar	QAT	70%	10%	213.80
Lao PDR	LAO	70%	0%	248.60
Kenya	KEN	70%	0%	295.60
Argentina	ARG	60%	50%	204.70
Syrian Arab Republic	SYR	60%	50%	206.00
Saudi Arabia	SAU	60%	40%	209.30
Guatemala	GTM	60%	40%	211.10
Senegal	SEN	60%	30%	230.50

Madagascar	MDG	60%	20%	225.80
Botswana	BWA	60%	20%	238.50
Namibia	NAM	60%	0%	268.90
Mozambique	MOZ	60%	0%	294.80
Yemen, Rep.	YEM	60%	0%	320.40
Paraguay	PRY	50%	50%	232.50
Jordan	JOR	50%	50%	238.10
Peru	PER	50%	40%	241.20
Ethiopia	ETH	50%	40%	243.30
Kosovo	KSV	50%	30%	246.60
Congo, Rep.	COG	50%	30%	282.10
Azerbaijan	AZE	50%	20%	254.80
Tunisia	TUN	50%	20%	257.50
Bahrain	BHR	50%	20%	258.10
United Arab Emirates	ARE	50%	20%	259.70
Togo	TGO	50%	20%	261.00
Niger	NER	50%	20%	275.90
India	IND	50%	20%	284.60
Iran, Islamic Rep.	IRN	50%	10%	261.10
Mali	MLI	50%	10%	275.00
Hong Kong SAR, China	HKG	50%	0%	295.60
Malaysia	MYS	40%	40%	275.90
Armenia	ARM	40%	30%	275.90
Sri Lanka	LKA	40%	30%	283.60
Uzbekistan	UZB	40%	30%	284.20
Haiti	HTI	40%	20%	291.40
Central African Republic	CAF	40%	10%	295.30
Zimbabwe	ZWE	40%	0%	320.20
Pakistan	PAK	40%	0%	353.10
Afghanistan	AFG	40%	0%	370.10
Cuba	CUB	40%	0%	377.30
China	CHN	30%	30%	304.50
Papua New Guinea	PNG	30%	30%	306.10
Brunei Darussalam	BRN	30%	10%	331.30
Libya	LBY	30%	0%	366.10
Bangladesh	BGD	30%	0%	369.00
Uganda	UGA	30%	0%	389.40
Ecuador	ECU	20%	20%	344.10
Iraq	IRQ	20%	20%	348.60
Sierra Leone	SLE	20%	20%	348.60
Kyrgyz Republic	KGZ	20%	20%	353.00
Thailand	THA	20%	10%	351.30
Chad	TCD	20%	10%	353.80
Venezuela, RB	VEN	20%	0%	372.00
Lesotho	LSO	20%	0%	374.90
Angola	AGO	20%	0%	404.00
Malawi	MWI	20%	0%	414.70
Mauritania	MRT	20%	0%	416.20
Mongolia	MNG	10%	10%	383.60
Swaziland	SWZ	10%	0%	387.40

Fiji	FJI	10%	0%	388.20
Congo, Dem. Rep.	ZAR	10%	0%	397.60
Tonga	TON	10%	0%	398.70
Honduras	HND	10%	0%	408.70
Burundi	BDI	10%	0%	410.70
Cambodia	KHM	0%	0%	413.50
Cameroon	CMR	0%	0%	418.80
Cote d'Ivoire	CIV	0%	0%	418.80
Egypt, Arab Rep.	EGY	0%	0%	418.80
Gabon	GAB	0%	0%	418.80
Ghana	GHA	0%	0%	418.80
Liberia	LBR	0%	0%	418.80
Myanmar	MMR	0%	0%	418.80
Nigeria	NGA	0%	0%	418.80
Panama	PAN	0%	0%	418.80
Russian Federation	RUS	0%	0%	418.80
Rwanda	RWA	0%	0%	418.80
Somalia	SOM	0%	0%	418.80
Sudan	SDN	0%	0%	418.80
Tajikistan	TJK	0%	0%	418.80
Tanzania	TZA	0%	0%	418.80

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