

# Hospital Network Competition and Adverse Selection

## Evidence from the Mass. Health Insurance Exchange

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# Motivation: Growth of Limited Networks

- Growing phenomenon in health insurance: **Limited networks of covered medical providers**
  - ACA: 45% of plans have “narrow” hospital networks (*McKinsey 2015*)
- **Controversy**: Tend to exclude “star” academic hospitals



**Top Hospitals Opt Out  
of Obamacare**

*The Seattle Times*

Left off many networks,  
Seattle Children's sues



**Plans Use Narrow Networks in Exchanges;  
Public, Politicians Predictably Perturbed**

# Adverse Selection and Star Hospitals

- Why might insurers exclude top hospitals?
  1. Cost reduction: Top hospitals have high prices (*Ho 2009: 60% > avg.*)
  2. Adverse selection: Avoid high-cost consumers
- **Question**: Does adverse selection deter covering star hospitals?
  - Exchanges: Use risk adjustment → Is selection still relevant?
- Why study this question?
  - Implications for understanding narrow networks in ACA, Medicaid, etc.
  - Implications for market power of star hospitals
  - Broader issue: How well does competition work in selection markets?

# Key Point: Adverse Selection on Two Cost Dimensions

$$Cost_i = \sum_d \overbrace{PrSick_{i,d}}^{\text{Medical Risk}} \cdot \left( \sum_h \overbrace{PrChoose_{i,d,h} \cdot Price_{d,h}}^{\text{Price of Chosen Providers}} \right)$$

- Typical channel: **Medical risk**
  - Policy: Risk adjust payments to compensate plans extra for the sick
- Alternate channel: **Likelihood to use star hospital** when sick
  - Key fact: Star hospitals have high prices, paid by insurer not patients
- Idea: Selection on **preference** for using high-cost hospital
  - Creates “selection on moral hazard” (Einav et al. 2013)

# Setting and Methods

- **Setting:** Subsidized Massachusetts health insurance exchange
  - Nice setting for studying hospital networks, selection
  - Data: Plan choices + insurance claims (costs, hospital choices)
- **Reduced form evidence on selection:**
  1. Choices across plans varying in star hospital coverage
  2. Network *change* in 2012 → Observe plan switching and cost changes
- **Structural model and policy counterfactuals:**
  - Study equilibrium, welfare implications of policies to address selection

# Preview of Results

- Substantial adverse selection against plans covering star hospitals
  - Key group: Patients loyal to star hospital based on past use
- Strong incentive to drop star hospitals from network
  - Model simulations: All plans drop star hospital system (with fixed prices)
  - Alternate possibility: Star hospitals might instead lower prices
- Counterfactuals: Modified risk adjustment
  - Restores star hospital coverage, but no net gains in welfare
  - Problem: Covering them raises costs (moral hazard); plan choice imperfectly sorts which patients should use star hospital

# Outline

1. Background and Theory
2. Reduced Form Evidence
3. Structural Model and Estimates
  - Hospital Choice, Insurance Choice, Costs
4. Equilibrium and Counterfactuals
5. Conclusion

# Setting: Mass. Health Insurance Exchange (CommCare)

- Offers subsidized plans to nonelderly adults below 3x poverty
  - Size: 5 insurers, ~170,000 enrollees/month (~3% of Mass. population)
- Key institutions:
  - Single plan per insurer
  - Community rated premiums + Risk adjustment
  - Most benefits fixed by regulation → Key exception is provider networks
- Data: Plan choices and Insurance claims for all enrollees
  - 1.6 million plan choices by 611,455 unique individuals
  - 74,383 general acute hospital admits (including actual paid amounts)



# Insurance Competition Model

1. Insurers negotiate with star hospital → coverage, payment rates

- My analysis: Holds payment rates fixed as observed

2. Insurers set plan prices at start of year

- $Revenue_{ij} = Price_j + RiskAdjustment_i$

3. Consumers choose plans

4. When sick: Patients choose hospitals, incur costs

**Competitive  
Incentives**

**Adverse  
Selection**

# What is a “Star” Hospital?

## Characteristics of “star” hospitals:

- Top reputations– e.g., ranked highly in *U.S. News* “Best Hospitals”
  - Especially for most complex patients
- Academic hospitals – centers of medical teaching and research
- Tend to have high prices (*Ho 2009: +60% above avg.*)

# Star vs. Non-Star Hospital Example



## Star: Mass. General Hospital

- Large Academic Med. Ctr. (947 beds)
- *U.S. News* Rank: #1 in MA (#2 in U.S.)

**Avg. Price/admit = \$19,950**

## Non-Star: Mt. Auburn Hospital

- Smaller Teaching Hospital (203 beds)
- Not ranked in top MA hospitals

**Avg. Price/admit = \$9,529**

# Cost and Selection Effects of Star Hospital Coverage

$$\pi(\text{No Star Hospital}) = \sum_i [P^0 - C_i^0 + RAdj_i] \cdot D_i^0$$

$$\pi(\text{Cover Star Hosp}) = \sum_i [(P^0 + \Delta P) - (C_i^0 + \Delta C_i) + RAdj_i] \cdot (D_i^0 + \Delta D_i)$$

## Effects of Covering Star Hospital:

1. **Cost Increase** (*moral hazard*):  $\Delta C_i > 0$

2. **Adverse Selection:**  $Cov(\Delta D_i, C_i^0 + \Delta C_i) > 0$

- Two components: Selection on cost level ( $C_i^0$ ) and cost increase ( $\Delta C_i$ )

➤ **Risk Adjustment:** Not designed to offset selection on moral hazard (Einav et al. 2015)

# Equilibrium and Efficiency Implications

- Inefficient Sorting across Plans
  - Ideal: Choose plan A if  $\Delta Value_i > \Delta Cost_i$
  - Actual: Choose plan A if  $\Delta Value_i > \Delta Premium$
  
- Potentially: Adverse selection death spiral
  - Attract high-costs  $\rightarrow$  Raise price  $\rightarrow$  Lose low-costs  $\rightarrow$  Raise price  $\rightarrow$  ...
  - Either stabilizes at high price or leads to dropping star hospital
  
- Disciplines market power of star hospital
  - Adverse selection improves insurers' bargaining threat point

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# Review: Components of Adverse Selection Story

## Three Components:

1. High-price hospitals (*star hospitals*)
2. Consumer group especially likely to use star hospitals
3. Three facts about this group:
  - High cost even after risk adjustment
  - Tend to choose plans covering star hospitals
  - High cost change (“moral hazard”) when star hospitals are covered

# High-Price Star Hospitals: Partners Healthcare

- **Price:** Estimated with model of average amount paid per admission, adjusted for patient severity → [Details](#)

	Hospital	System	Average Values	
			Price	Severity
<u>Star Hospitals</u> <b>Partners Healthcare</b>	1 Brigham & Women's	Partners	\$20,474	1.12
	2 Mass. General	Partners	\$19,550	1.09
	3 Boston Med. Ctr.	BMC	\$15,919	1.05
	4 Tufts Med. Ctr.	Tufts	\$14,038	1.10
	5 UMass Med. Ctr.	UMass	\$14,111	1.07
	6 Charlton Memorial	Southcoast	\$14,210	1.03
	7 Baystate Med. Ctr.	Baystate	\$12,223	1.11
	8 Lahey Clinic	Lahey	\$11,742	1.13
	9 Beth Israel Deaconess	CareGroup	\$11,787	1.08
	10 St. Vincent	Vanguard	\$11,455	1.03
	<i>All Other Hospitals</i>	---	\$8,585	0.95



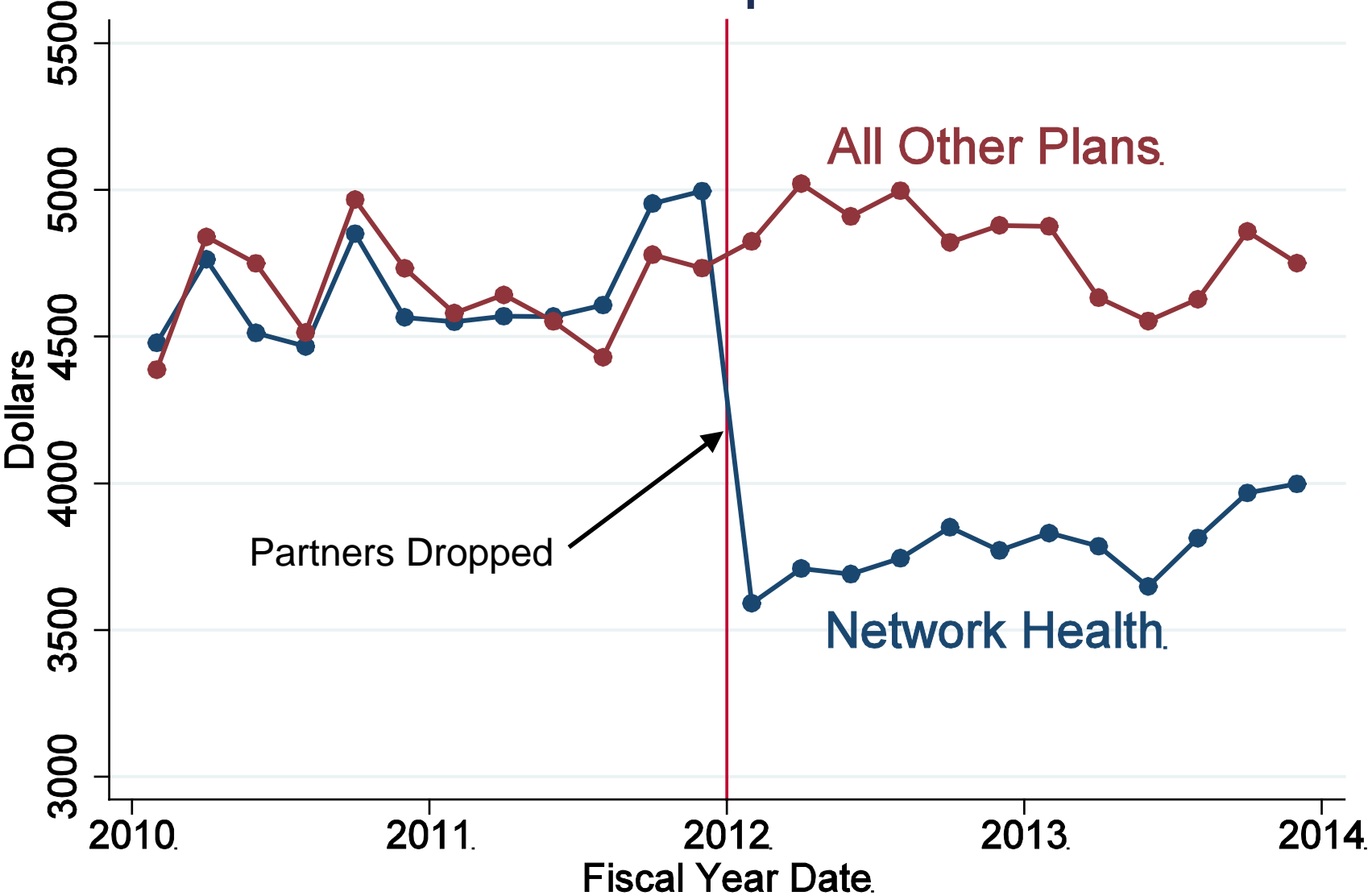
# Consumer Group Driving Adverse Selection

- **Key Group:** Past patients at Partners facilities (outpatient care)
  - Idea: Patients likely to be loyal to Partners hospitals/docs in future
  - Loyalty may reflect *either* heterogeneity or state dependence
  - Implement “unused observable” test for adverse selection (Finkelstein and Poterba 2012)
  
- **Test Results:** Past outpatients at Partners hospital are:
  - Almost 5x as likely to use Partners hospital when hospitalized
  - 28% higher cost *after* risk adjustment
  - 80% more likely to *actively* choose plan covering Partners → Graphs

# Evidence from Network Changes

- **Additional evidence:** How do selection patterns, costs respond to change in network coverage of Partners?
- **Biggest change:** Large plan (Network Health) drops Partners (+ several other hospitals) in 2012
- How did network changes affect selection and costs?
  - **Selection:** Look at plan switching
  - **Cost changes (moral hazard):** Analyze cost changes for non-switchers

# Health Care Costs per Member-Year.

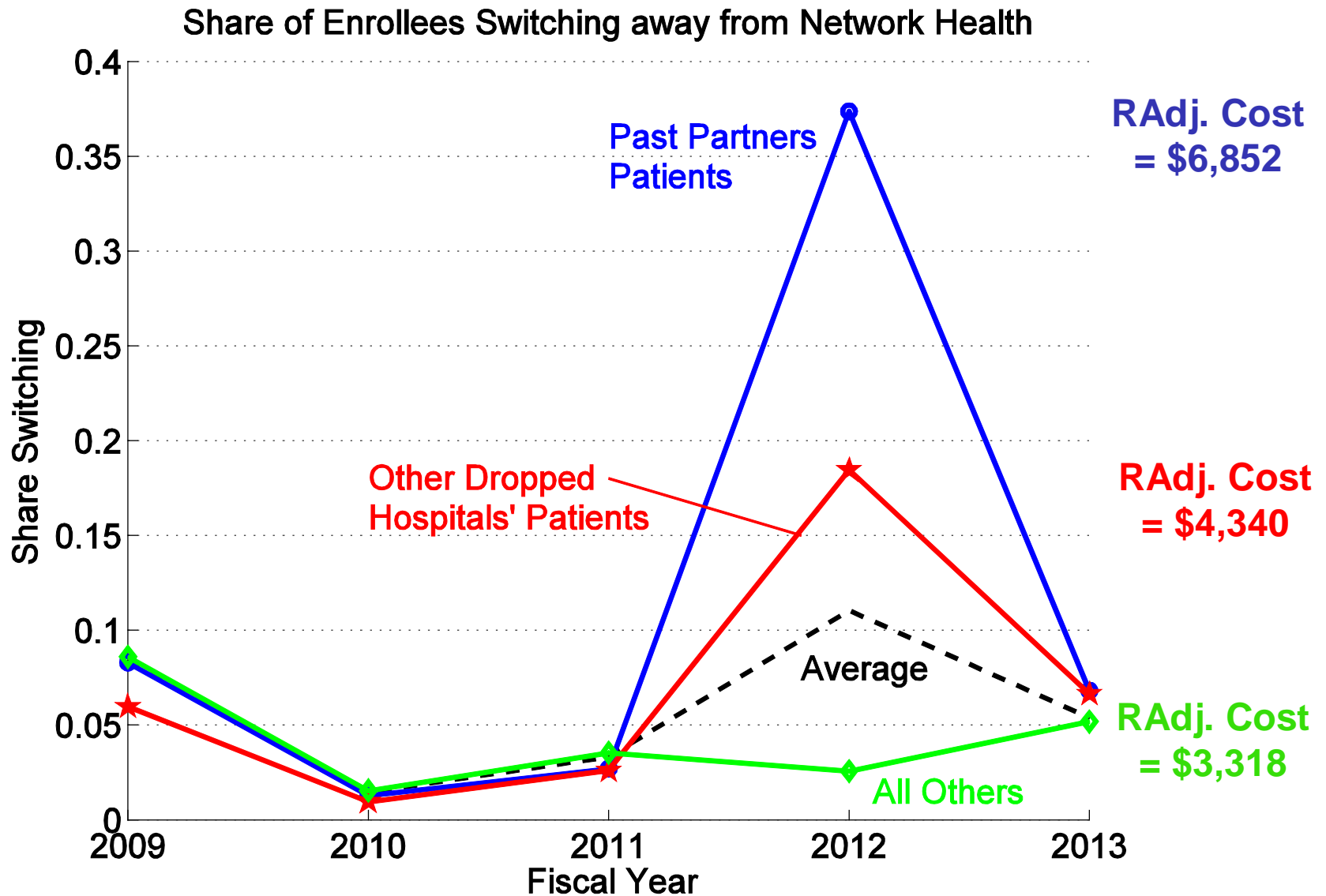


# Network Health Costs per Member-Year

Enrollee Group	Risk Adj. Costs			Group Size
	2011	2012	%Δ	
<b>All Enrollees</b>	\$4,439	\$3,761	-15%	---
<b>Stayers</b>	\$3,807	\$3,596	-6%	36,768
<b>Left Plan in 2012</b>				
Switched Plans	\$6,109	<i>[\$5,106]</i>	---	4,640
Exited Market	\$5,511	---	---	22,617
<b>Joined Plan in 2012</b>				
Switched Plans	<i>[\$3,641]</i>	\$3,706	---	15,062
Entered Market	---	\$4,007	---	51,109

Both effects driven by Partners patients

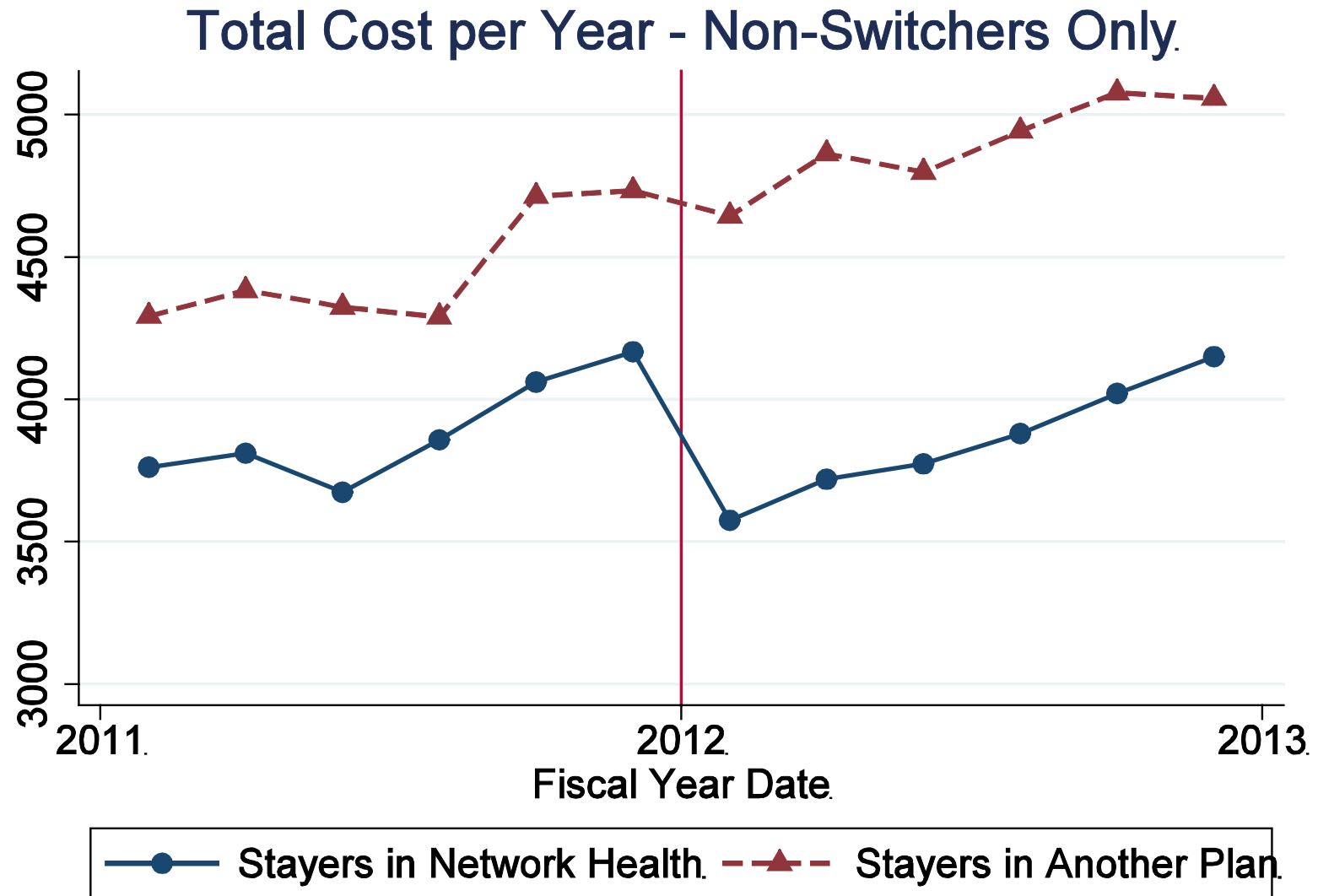
# Evidence of Selection: Plan Switching



# Summary So Far

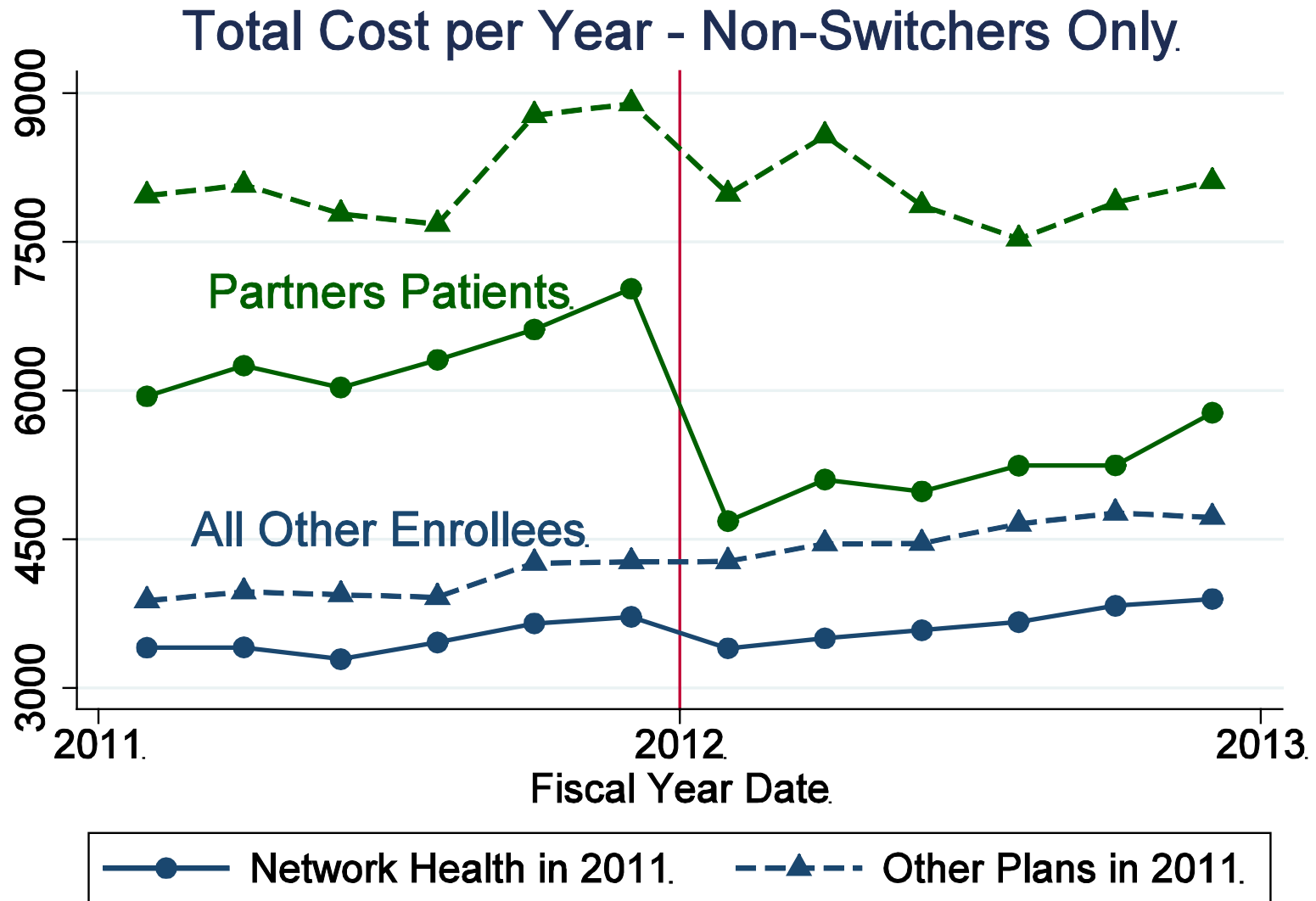
- **Summary:** Strong evidence of adverse selection by past Partners patients when Network Health dropped Partners
  - Raised costs for rival plans (→ *Additional Evidence*)
  
- **Final fact to test:** Are cost changes (moral hazard) larger for Partners patients when drop star hospitals?
  - Next: Examine cost history for fixed set of “stayers” in Network Health

# Evidence of Overall Cost Reductions for Stayers



Note: Points are group x time coeffs. from regression with individual fixed effects.

# Differential Cost Reductions for Partners Patients



Note: Points are group x time coeffs. from regression with individual fixed effects.



# Summary and Partners Coverage History

- **Summary:** Dropping Partners reduces costs both through selection and cost reduction
- **Decomposition using model:** Selection explains ~50% of fall in *risk-adjusted* costs for Network Health in 2012 ([→ Results](#))
- **Concern:** Unraveling of coverage of Partners
  - 2012: Network Health drops Partners
  - 2014: Another plan drops Partners (citing selection)
  - Only one plan left covering Partners (bought by Partners in 2013)

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# Structural Analysis Introduction

- **Summary so far:** Evidence that heterogeneous prefs. for star hospitals creates adverse selection and selection on moral hazard
  
- **Open questions:**
  - How quantitatively important for incentive to cover star hospital?
  - What are the welfare implications?
  - How should risk adjustment or other policies respond?
  
- Need a structural model to address these questions

# Structural Model Summary

- **Setup:** Follows past literature [e.g., Capps, et al. 2003; Ho 2006]

Model Part	Inputs	Outputs
1. Hospital Choice	<ul style="list-style-type: none"><li>• Hospital admission data</li></ul>	<ul style="list-style-type: none"><li>• Hospital demand</li><li>• Network utility (<i>WTP</i>)</li></ul>
2. Plan Choice	<ul style="list-style-type: none"><li>• Plan choice data</li><li>• Network utility</li></ul>	<ul style="list-style-type: none"><li>• Plan demand</li><li>• Cons. welfare metric</li></ul>
3. Costs	<ul style="list-style-type: none"><li>• Hospital prices and demand</li><li>• Non-hospital costs</li></ul>	<ul style="list-style-type: none"><li>• Cost model</li></ul>
4. Equilibrium	<ul style="list-style-type: none"><li>• Plan demand</li><li>• Cost model</li></ul>	<ul style="list-style-type: none"><li>• Simulate Nash eq.</li></ul>

- **Adverse selection story:** Captured by hospital preferences (in #1) entering plan choice and cost model

# Model Part 1: Hospital Choice

MN Logit Model: (*patient i, plan j, diagnosis d, hospital h*)

$$u_{ijdh} = \eta_h + \gamma X_h Z_i + \delta Dist_{i,h} + \lambda PastPat_{i,h} + \kappa_j OONetw_{h,j} + \varepsilon_{ijdh}$$

Hospital  
Dummy

Hospital  
x Patient  
Characs.

Distance

Whether  
past patient  
at *h*

Out of  
Network  
“hassle cost”

- First three terms are standard in literature
- Distinct from past work:
  - Dummy for whether past patient at hospital *h* (inpatient & outpatient)
  - Allow out-of-network use, estimate “hassle cost” of plan authorization

# Hospital Choice Model Estimates

VARIABLE	Coeff.	Std. Error	Marginal Effects
<b>Hospital/Patient Characteristics</b>			
Distance in Miles (avg. coeff.)	-0.144***	(0.001)	+10 miles = -31%
Patient Severity x Academic Med. Ctr.	2.076***	(0.044)	+1 s.d. = +47%
Hospital dummies, Specialized services	Yes		
<b>Past Patient at this Hospital (&gt;60 days prior)</b>			
Inpatient Care	1.417***	(0.020)	Past IP = +146%
Outpatient Care	2.202***	(0.013)	Past OP = +468%
<b>Out-of-Network Hassle Disutility</b>			
x Plan = BMC	-1.117***	(0.034)	Out-of-Network = -63% (avg.)
x Plan = CeltiCare	-1.464***	(0.058)	
x Plan = Fallon	-1.583***	(0.059)	
x Plan = NHP	-0.543***	(0.049)	
x Plan = Network Health	-1.011***	(0.036)	
R <sup>2</sup> in Shares (Area-Plan-Year Level)	0.742		
Num. Hospitalizations	74,383		

Std. Errors in parentheses. \* = 5% sign., \*\* = 1% sign., \*\*\* = 0.1% sign.

Full model also includes: (1) Distance<sup>2</sup>, Distance x region, income grp., age, gender, severity, emergency; (2) Out-of-network x emergency, (3) Eight specialty services x associated diagnoses.

# Model Part 2: Insurance Plan Choice

New Enrollees: (consumer  $i$ , plan  $j$ , time  $t$ )

$$U_{ijt}^{New} = \alpha(Z_i) \cdot \underbrace{Prem_{ijt}}_{\text{Premium}} + \beta(Z_i) \cdot \underbrace{Network_{ijt}}_{\text{Network Vars}} + \underbrace{\xi_{j,t,Reg_i} + \xi_{j,Reg_i,Inc_i}}_{\text{Plan Dummies}} + \underbrace{\varepsilon_{ijt}}_{\text{Logit Error}}$$

1. **Premium** (post-subsidy)

2. **Hospital Network Variables**:

- Expected utility from hospital choice model ([→ More](#))
- Additional dummy: Whether covers ind.'s past-used hospital(s)

3. **Plan Dummies**: Unobserved quality (*used for identification*)

Current Enrollees: Add “switching cost” dummy to capture inertia in simple way ([→ Details](#))

# Premium Coefficient Identification

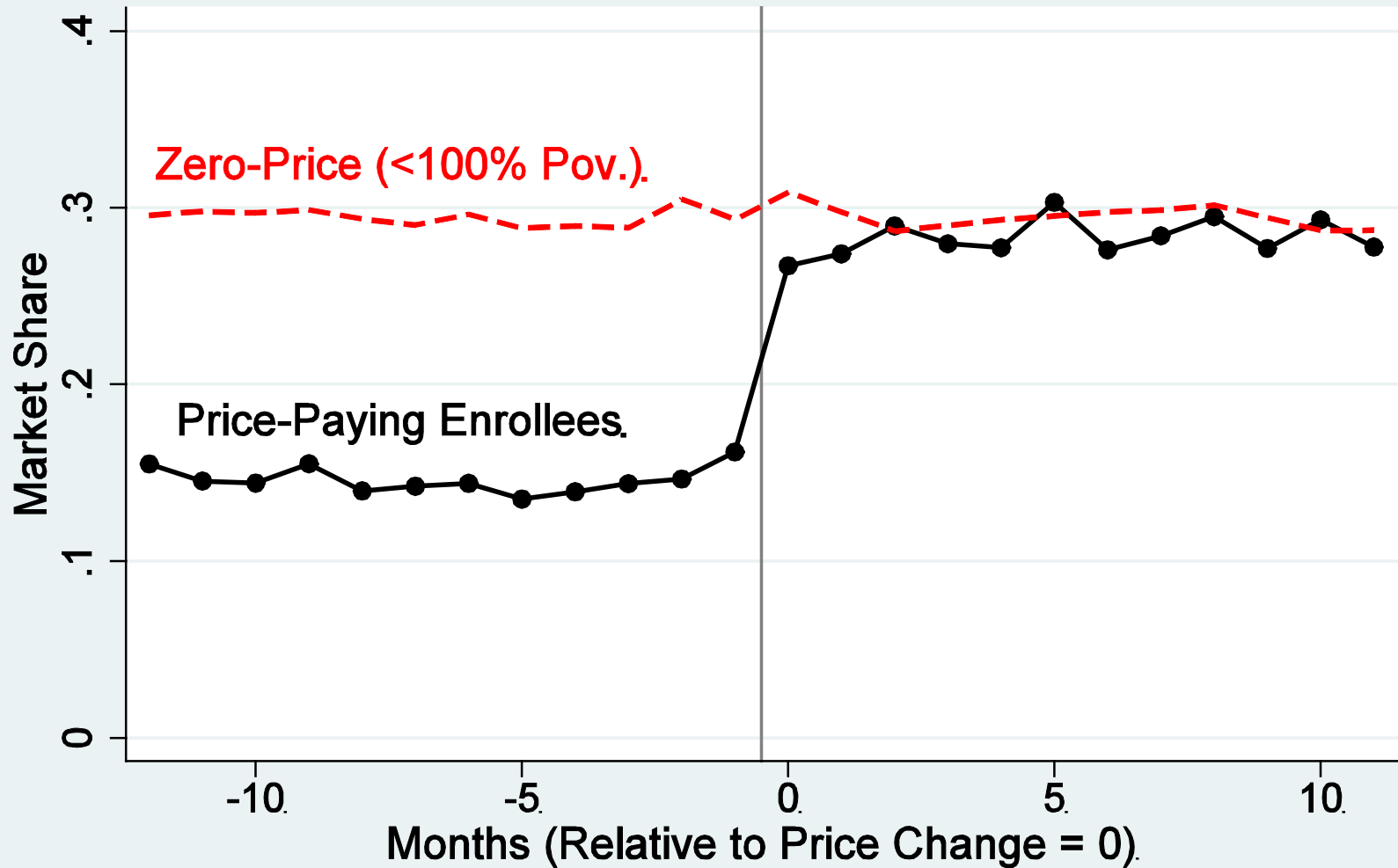
- Use cross-group variation (for same plan) induced by subsidy rules
  - Above Poverty: Consumer premiums change with prices
  - Below Poverty: Subsidies make all plans \$0 (control group)

→ Example
- Idea: Similar to **difference-in-difference**
  - Utility specification: Plan dummies absorb all variation except within-plan differential premium changes across income groups
- **Assumption:** Parallel trends in *unobserved* quality across incomes
  - *Next slides:* Test for parallel trends



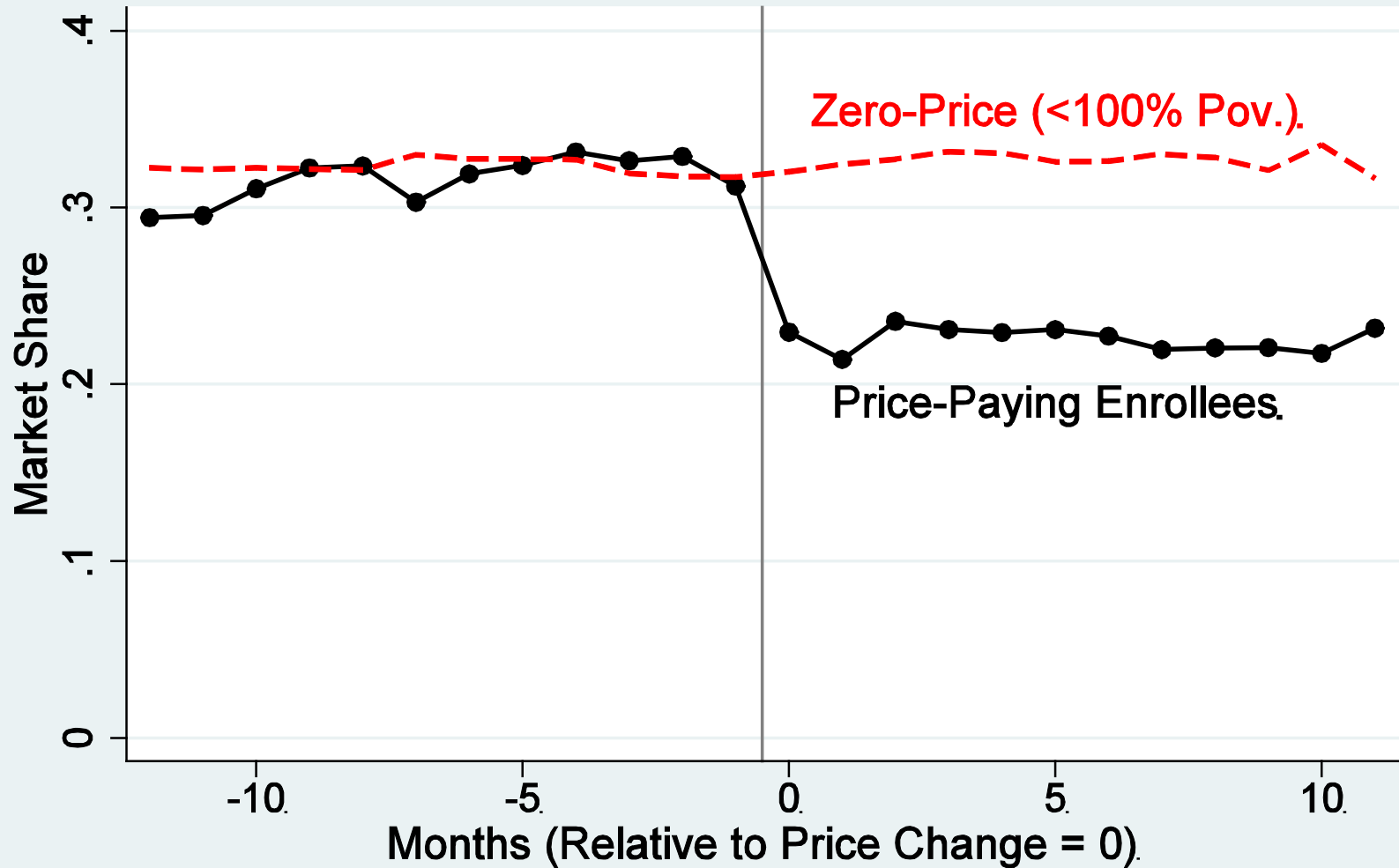
# Market Share around Price Decreases.

New Enrollees, 2008-2011.



# Market Share around Price Increases.

New Enrollees, 2008-2011.



# Plan Demand Estimates

VARIABLE	Coeff.	Std. Error
<b>Premium (avg. coeff.)</b>	<b>-1.000***</b>	<b>(0.025)</b>
x Income/50% Pov. (avg.)	0.304***	(0.014)
x Age/5 (avg.)	0.035***	(0.002)
<b>Hospital Network</b>		
Network Utility (avg. coeff.)	6.949***	(0.670)
x Income/50% Pov. (avg.)	0.627	(0.440)
Whether Covers Past-Used Hospital	5.736***	(0.853)
x <u>Partners</u> Hospital	11.546***	(0.771)
<b>Inertia / Switching Cost</b>		
Average Coeff.	95.638***	(0.234)
x Plan Drops Past Used Hospital	-27.275***	(1.010)
x Drops <u>Partners</u> Hospital	-20.218***	(1.384)
<b>Plan Dummies</b>	<b>Yes</b>	
No. Choice Instances	1,588,889	

\* = 5% sign., \*\* = 1% sign., \*\*\* = 0.1% sign.

*Full model also includes: (1) Premium x income grp., age group (5-year), sex; (2) Network utility x income grp., (3) Inertia x age grp., sex, (4) Plan dummies (region-year and region-income grp.)*

# Distribution of Value of Partners Coverage

## **Consumer Value of Partners Covg.**

Percentiles	Avg. Value (\$/month)	
0-50%	\$0.5	
50-70%	\$2.2	
70-79%	\$4.3	
80-89%	\$8.8	
90-95%	\$23.6	} Past Partners patients
96-100%	\$46.8	
<b><i>Average</i></b>	<b><i>\$5.7</i></b>	

# Model Part 3: Insurer Costs

- **Goal:** Individual-level model of costs in different plans/networks

- **Inpatient Hospital Costs:**

$$C_{ij}^{Hosp} = \sum_{n=1}^{nAdmit_i} \hat{\omega}_{i,n} \cdot \sum_h \hat{P}_{jh} \cdot S_{idh}(N_j)$$

- Condition on observed admissions, hospital prices
- Adjust hospital choices based on plan network using model
- **Non-Inpatient Costs:** Reduced form model of plan effects on costs  
[→ Details](#)
- **Total Costs** = Inpatient + Non-inpatient costs

# Table: Correlation of Partners Value and Cost

Consumer Value of Partners Covg.		Costs to Insurer			
		Not Covering Partners		ΔCost if Cover Partners	
Percentiles	Avg. Value (\$/month)	Unadjusted Cost	Risk Adj. Cost	ΔCost	ΔCost - Partners Hospital Mkup.
0-50%	\$0.5	\$300.0	\$301.2	\$8.0	\$7.0
50-70%	\$2.2	\$269.6	\$294.5	\$14.0	\$10.6
70-79%	\$4.3	\$264.3	\$292.7	\$18.1	\$12.4
80-89%	\$8.8	\$300.1	\$311.8	\$23.5	\$14.0
90-95%	\$23.6	\$455.7	\$360.4	\$37.9	\$21.1
96-100%	\$46.8	\$482.3	\$340.1	\$48.5	\$23.3
<b>Average</b>	<b>\$5.7</b>	<b>\$308.8</b>	<b>\$305.6</b>	<b>\$15.6</b>	<b>\$10.6</b>

# Model Part 4: Equilibrium

- Have all elements of plan profit function:

$$\pi_j(\mathbf{P}, \mathbf{N}) = \sum_i \left( P_j + RAdj_i - C_{ij}(N_j) \right) \cdot D_{ij}(\mathbf{Prem}(P), \mathbf{N})$$

- Simulate full-info, static Nash eq. in two-stage insurer game:
  1. Cover or exclude Partners hospitals
  2. Set plan prices
- Key assumptions:
  - Fixed hospital prices and hospital networks other than Partners
  - Single plan per insurer

# Equilibrium Analysis Details

- Condition on past history and simulate static equilibrium for a single year (e.g., 2012)
- Accounting for plan choice inertia
  - Challenge: Creates dynamics, but fully dynamic game complex and difficult to estimate from small number of years in Mass. exchange
  - **What I do:** Adjust static FOC for effect of inertia on future profits ([→ Details](#))
- Cost assumptions:
  - Counterfactual Partners hospital prices = Avg. observed prices among plans covering it (not a full bargaining model)
  - Other costs: Change in proportion to average hospital costs ([→ Details](#))



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# Equilibrium with ACA-Like Policies

	Equilibrium (2012, ACA-like policies)				Deviation: NHP covers
	BMC	CeltiCare	Netw. Health	NHP	Change
Partners Coverage	<b>No</b>	<b>No</b>	<b>No</b>	<b>No</b>	<b>(added)</b>
Price	\$427	\$365	\$371	\$418	+\$12
Market Share	22%	19%	41%	16%	-1%
<i>Financial Statistics (\$ / member-month)</i>					
Risk Adj. Transfer	\$6	-\$43	-\$1	\$12	+\$17
Total Revenue	\$433	\$322	\$370	\$429	+\$29
Total Cost	\$386	\$304	\$360	\$378	+\$35
Profit Margin	\$47	\$18	\$10	\$51	-\$6
<b>Total Profit (\$millions)</b>	<b>\$10.99</b>	<b>\$3.55</b>	<b>\$4.32</b>	<b>\$8.55</b>	<b>-\$1.33</b>

- Finding: Full unravelling of Partners coverage (robust across years)

# Counterfactual Policy: Modified Risk Adjustment

## Policy Change:

- Scale up risk adjustment payments for sick, decrease for healthy
- Idea: “Over adjust” to offset noisy signal (Glazer & McGuire 2000)

## Findings:

- Policies can reverse unraveling of Partners coverage
- But net welfare declines (net  $\Delta\text{Cost} > \Delta\text{Consumer value}$ )
  - $\Delta\text{Value} > \Delta\text{Cost}$  for Partners patients; opposite for rest of population
- Competitive Effect: Weakens insurer incentive to reduce markups

## Risk Adjustment Changes

Over-Adjustment Factor	Plans Covering Partners	Welfare Analysis (per member-month)				
		ΔCons. Surplus	Insurer Profit	Partners Net Rev.	Govt. Costs	ΔSocial Surplus
None	None	\$0.0	\$26.5	\$0.6	\$322.7	\$0.0
25%	None	\$4.1	\$30.0	\$0.6	\$330.7	-\$0.4
50%	NHP Only	\$5.4	\$33.4	\$1.7	\$337.1	-\$1.0

- Note: Social Surplus = Cons. Surplus + Insurer Profit + Partners Net Revenue – Govt. Cost

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# Conclusion

- **Main result:** Adverse selection discourages covering star hospitals
  - Mechanism: Selection on preference for using expensive star provider
- **Implication #1:** Changing economics of star hospitals in exchanges
  - No longer “must cover” hospitals, puts downward pressure on their prices
  - Selection may help explain rise in narrow network plans
- **Implication #2:** Additional non-risk channel for thinking about adverse selection – selection on use of higher-cost option
  - May apply more generally: Covg. of high-cost drugs, cancer treatments
  - Policy challenge: Selection linked to moral hazard/risk protection tradeoff

**Thank You!**

# Appendix Slides



# Network Utility Measure for Plan Demand

- Method from Capps, Dranove, Satterthwaite (2003), Ho (2006)

1. Calculate expected utility (inclusive value) of access to plan j's network using hospital choice model:

$$HospEU_{i,d,j}(N_j) \equiv E \max_h \left\{ \hat{u}_{i,d,h}(N_j) + \varepsilon_{i,d,h} \right\} = \log \left( \underbrace{\sum_h \exp(\hat{u}_{i,d,h}(N_j))}_{\text{Expected Utility in Logit Model}} \right)$$

2. **Network Utility** (entering plan demand) = Illness probability (based on age/sex) \* Hospital Expected Utility

$$NetworkUtil_{i,j,t} \equiv \sum_d \hat{p}_{i,d,t} \cdot HospEU_{i,d,j}(N_{j,t})$$

- Assumption: Network valuation proportional to expected use of hospital

# Hospital Price Estimation

- Estimate hospital prices w/ Poisson regression in claims data:

$$E\left[Payment_{i,j,h,t} \mid Diag_{it}, Z_{it}\right] = \underbrace{\exp(\rho_{j,h,t})}_{\text{Price} \equiv \hat{P}_{j,h,t}} \cdot \underbrace{\exp(Diag_{it}\lambda + Z_{it}\gamma)}_{\text{Severity} \equiv \hat{\omega}_{it}}$$

## Details:

- Covariates: Diagnoses (CCS categories), age x sex, income grp.
- Limit price flexibility b/c of sample size:
  - Separate constant for each plan-hospital-network status w/ >50 obs.
  - Separate plan-year effects for each of top 6 systems covered by plan
  - Residual plan-year effect for other hospitals, separate by network status

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# Insurance Plan Demand: Consumer Choice Process

## Two times when enrollees choose plans:

- New enrollment in exchange:
  - Must actively choose a plan to get coverage (default = not enrolled)
- Current enrollees at annual open enrollment:
  - Prices and networks may change, so enrollees given chance to switch plans
  - Default: Re-enrollment in current plan
  - Empirically: Very low switching rate (~5%) – consistent finding w/ insurance
- Model: Needs to account for possibility of inertia/switching costs

# Insurance Plan Demand Model

Utility model for enrollee  $i$ , in year  $t$ , for choosing plan  $j$ :

$$V_{ijt} = \alpha(Z_i) \cdot \underbrace{Prem_{ijt}}_{\text{Premium}} + \beta(Z_i) \cdot \underbrace{NetworkUtil_{ijt}}_{\text{Hosp. Network Utility}} + \underbrace{\xi_{j,t,Reg_i} + \xi_{j,Reg_i,Inc_i}}_{\text{Unobs. Plan Quality}}$$

$$U_{ijt}^{New} = V_{ijt} + \eta_{ij} + \varepsilon_{ijt}$$

$$U_{ijt}^{Curr} = V_{ijt} + \underbrace{\chi(Z_i) \cdot CurrPlan_{ijt}}_{\text{Default Choice Coeff.}} + \underbrace{\eta_{ij} + \varepsilon_{ijt}}_{\text{Ind. Error}}$$

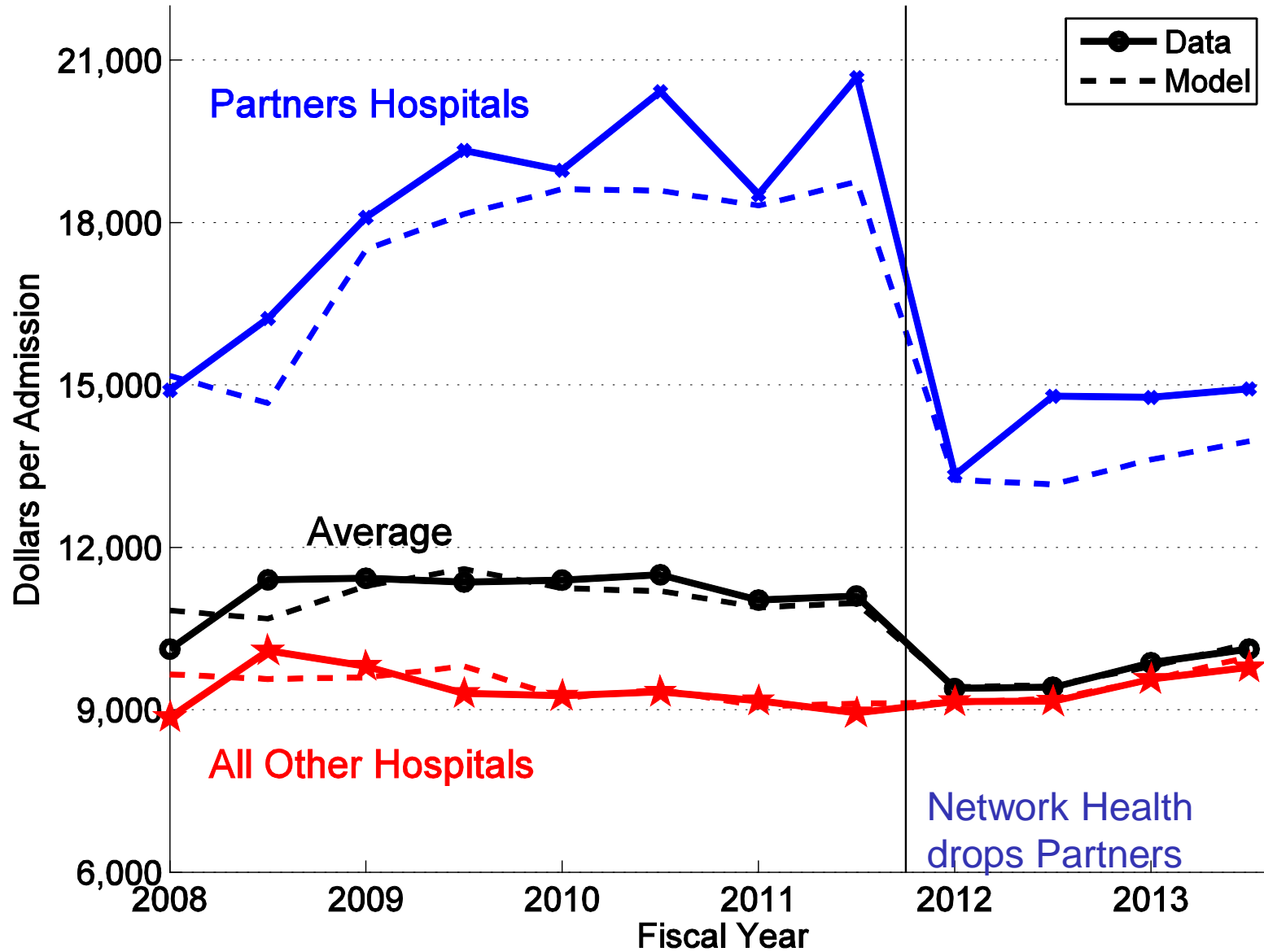
# Decomposing Cost Reductions and Selection

## Model Breakdown of Network Health Cost Change (Enrollees in Exchange in Both 2011-12)

<b>Market Shares</b>	<b>Model Cost Function</b>		<b>Decomposition</b>		
	<b>2011</b>	<b>2012</b>	<b>%Δ Costs</b>	<b>Selection</b>	<b>Total</b>
<b>2011 Shares</b>	\$353	\$325	8.2%	4.6%	12.8%
<b>2012 Shares</b>	\$331	\$308	6.4%	6.4%	12.8%

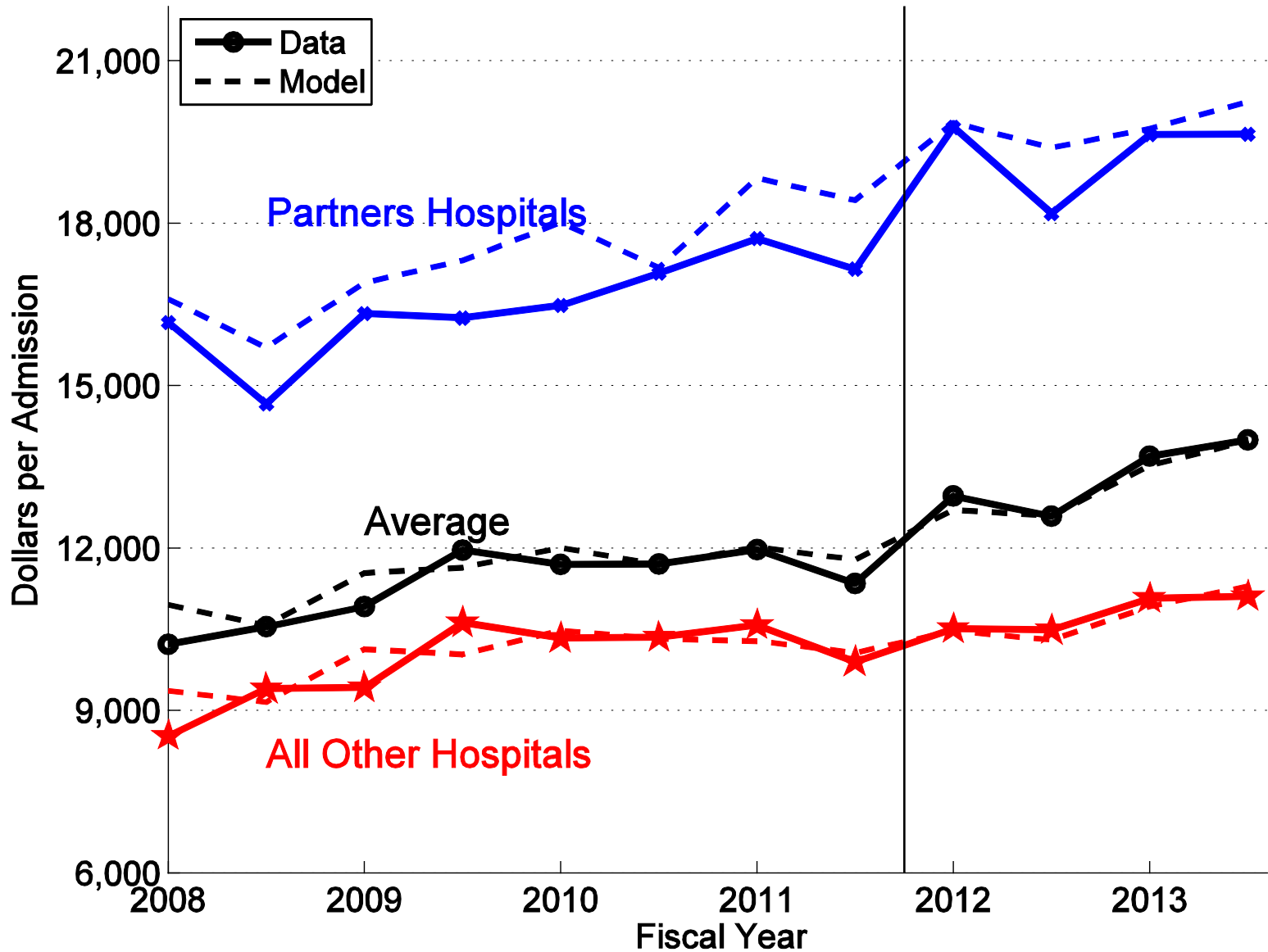
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# Network Health Hospital Costs Per Admission



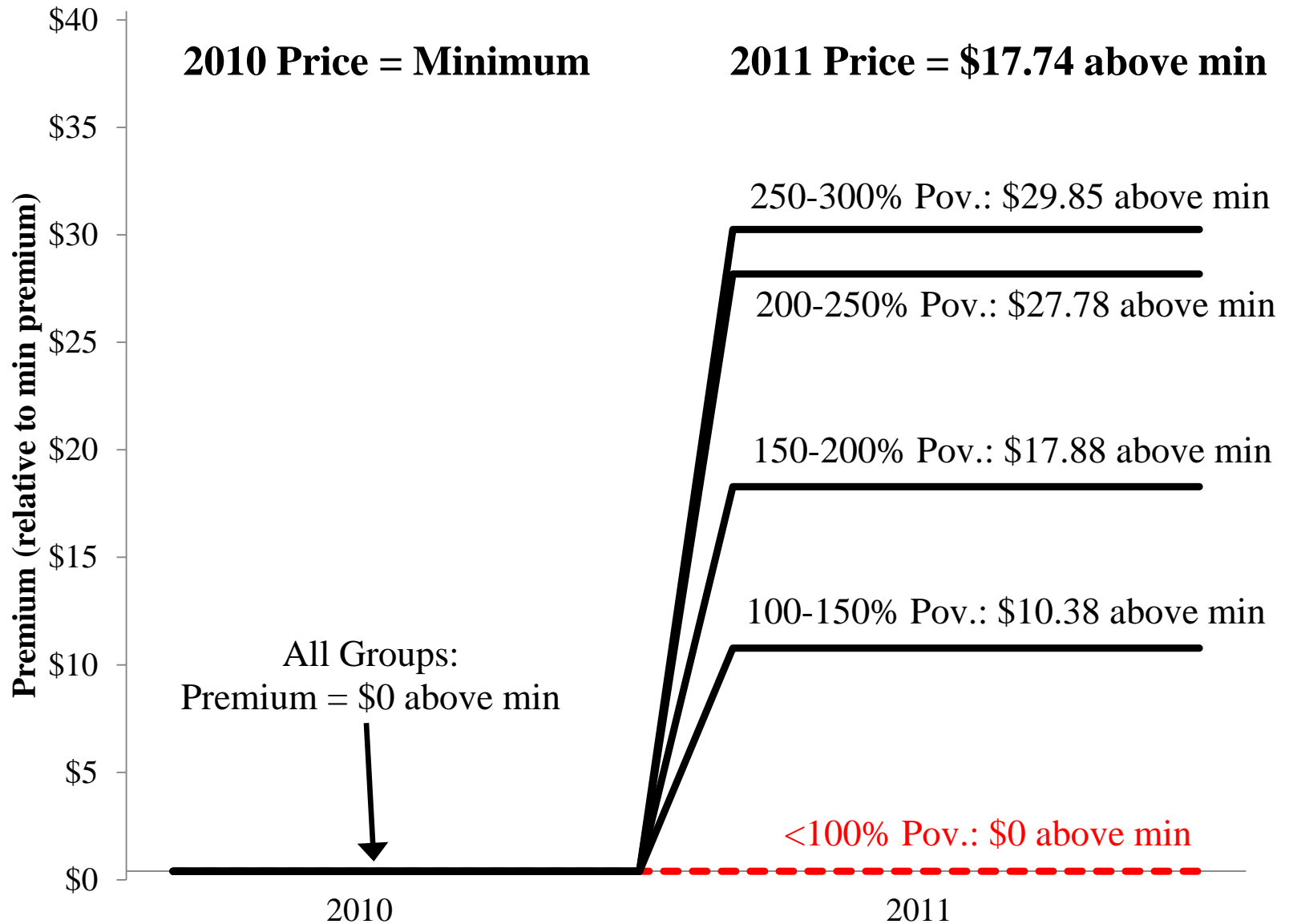
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# NHP and CeliCare Hospital Costs Per Admission



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# Network Health Premiums (Boston region)





# Insurer Cost Model Details

## Inpatient Hospital Costs

- Estimate plan-specific hospital prices ( $P$ ) and patient severities ( $\omega$ ) using regression with claims data [→ Details](#)
- Condition on observed admissions, severities, prices; Predict shares using hospital choice model (applying alternate network)

$$C_{ijt}^{Hosp} (N_{jt}) = \sum_{n=1}^{NAdmits_{it}} \underbrace{\hat{\omega}_{i,t,n}}_{\text{Severity}} \cdot \left( \underbrace{\sum_h \hat{P}_{j,h,t} \cdot S_{i,d,t,h}^{Hosp} (N_{jt})}_{\text{Price x Hosp. Demand Share}} \right)$$

## Other (Non-Hospital) Costs

- Estimate reduced form model of plan effect on costs [→ Details](#)

- Scale observed cost by this plan effect:  $C_{ij}^{Model} = C_i^{Obs} \cdot \left( \frac{\hat{\rho}_j}{\hat{\rho}_{j^{Obs}}} \right)$

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# Other (Non-Hospital) Costs Details

## Non-Hospital Costs

- Estimate insurer non-hospital costs with regression in claims data:

$$E\left[NonHospCost_{i,j,t} \mid Diag_{it}, Z_{it}\right] = \underbrace{\exp(\chi_{j,t})}_{\text{Plan Effect} \equiv \hat{C}_{j,t}} \cdot \underbrace{\exp(Diag_{it}\mu + Z_{it}\zeta)}_{\text{Ind. Severity} \equiv \hat{v}_{i,t}}$$

- Define non-hospital cost function:

$$C_{ijt}^{NonHosp}(N_{jt}) = \underbrace{\hat{C}_{j,t}}_{\text{Plan Effect}} \cdot \underbrace{\hat{v}_{i,t}}_{\text{Ind. Severity}} \cdot \underbrace{\phi(N_{jt})}_{\text{Network Adjustment}}$$

- $\phi$  = reduced-form adjustment to account for effect of network changes (e.g., due to changes in physician costs)

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# Summary: Correlation of Partners Value and Cost

<b>Consumer Value of Partners Covg.</b>		<b>Costs to Insurer</b>			
Percentiles	Avg. Value (\$/month)	<b>Not Covering Partners</b>		<b>ΔCost if Cover Partners</b>	
		Unadjusted Cost	Risk Adj. Cost	ΔCost	ΔCost - Partners Hospital Mkup.
0-50%	\$0.5	\$300.0	\$301.2	\$8.0	\$7.0
50-70%	\$2.2	\$269.6	\$294.5	\$14.0	\$10.6
70-79%	\$4.3	\$264.3	\$292.7	\$18.1	\$12.4
80-89%	\$8.8	\$300.1	\$311.8	\$23.5	\$14.0
90-95%	\$23.6	\$455.7	\$360.4	\$37.9	\$21.1
96-100%	\$46.8	\$482.3	\$340.1	\$48.5	\$23.3
<b>Average</b>	<b>\$5.7</b>	<b>\$308.8</b>	<b>\$305.6</b>	<b>\$15.6</b>	<b>\$10.6</b>

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# Accounting for Inertia: Insurer Profit Assumptions

- Challenge: Enrollee inertia creates dynamics, but full dynamics are complex to model – especially w/ unpredictable policy
- Assumption: Insurers maximize current profits + Effect of today's enrollees on future profits (due to inertia)

$$\pi_j^{Total} = \sum_i \underbrace{\left( Risk_i \cdot P_j - c_{ij}(N_j) \right) \cdot D_{ij}(P, N)}_{\text{Current Year Profit}} + \underbrace{V_{i,Future} \cdot D_{ij}(P, N)}_{\text{Future Profit Effect}}$$

- Assumptions:
  - Exogenous inertia probability (90%) each year
  - Future profit margins (at enrollee-level) = Today's profit margin
  - Use consumers' actual future exchange enrollment length

# Other (Non-Hospital) Cost Change Details

- **Issue:** Covering/dropping Partners affects non-hospital costs also (e.g., b/c Partners system includes doctors)
- **Challenge:** Do not have structural model for non-hospital costs
- **Solution:** When add/drop Partners, adjust non-hospital costs in proportion to regional avg. hospital cost change (*with  $\lambda = 0.038$* )

$$C_{ijt}^{NonHosp} (N_{jt}) = C_{ijt}^{NonHosp} (N_{jt}^{Obs}) \cdot \underbrace{\left(1 + \lambda \cdot \% \Delta HospCost_{j,Reg,t} (N_{jt})\right)}_{\text{Network Cost Adjustment}}$$

- Future robustness: More heterogeneity in cost adjustment, based on observed changes when plan dropped Partners

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# Marginal Subsidy Counterfactuals

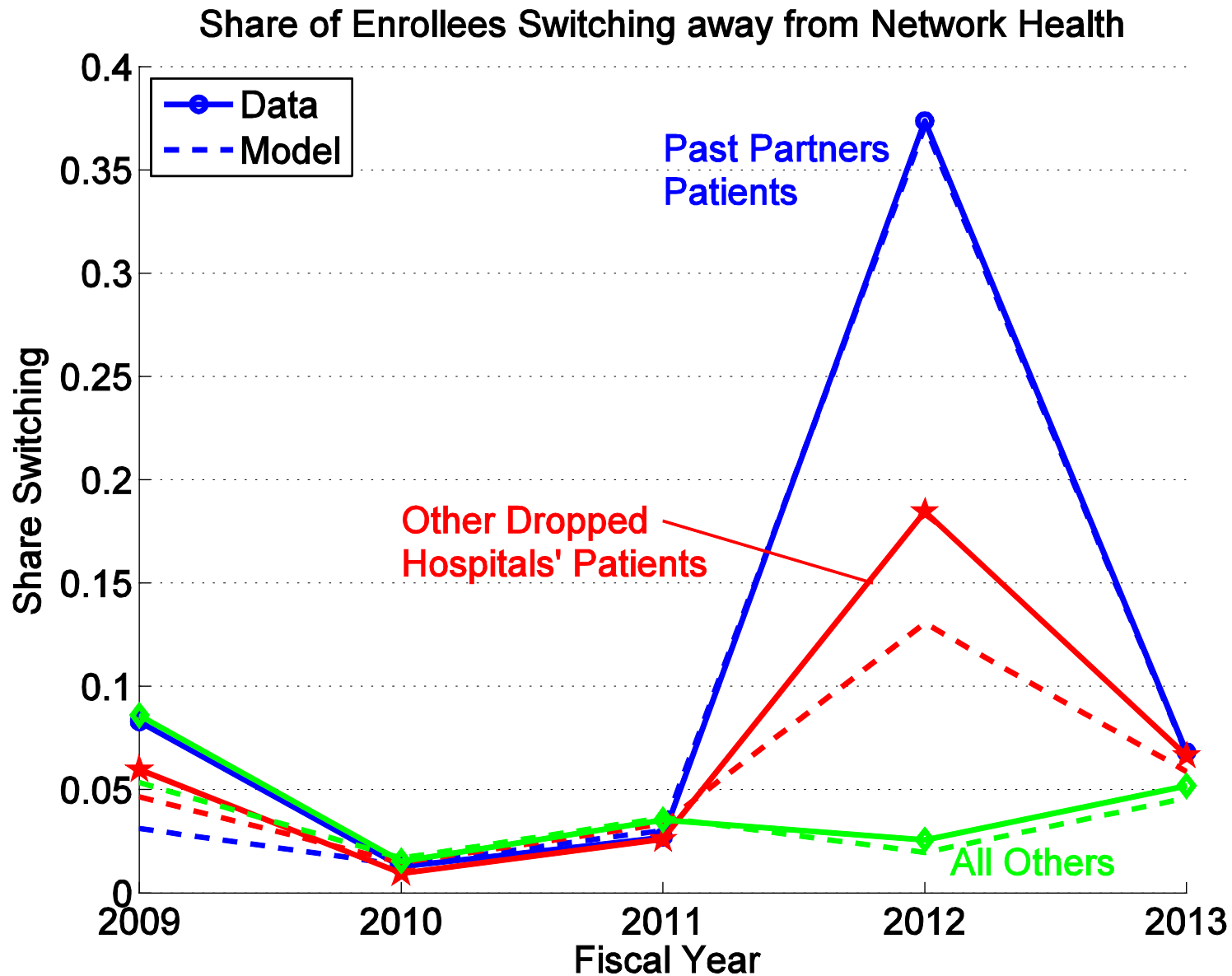
## Marginal Subsidies

Marginal Subsidy Rate	Plans Covering Partners	Welfare Analysis (per member-month)				
		$\Delta$ Cons. Surplus	Insurer Profit	Partners Net Rev.	Govt. Costs	$\Delta$ Social Surplus
None	None	\$0.0	\$26.5	\$0.6	\$322.7	\$0.0
15%	None	\$0.7	\$33.4	\$0.6	\$331.1	-\$0.8
25%	BMC Only	\$0.7	\$39.5	\$1.0	\$338.8	-\$1.9
50%	BMC + NHP	\$2.5	\$65.5	\$2.4	\$370.2	-\$4.1

- Qualitatively similar results: Can undo Partners unravelling, but raises prices and profits at government expense

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# Model vs. Data: Plan Switching Patterns



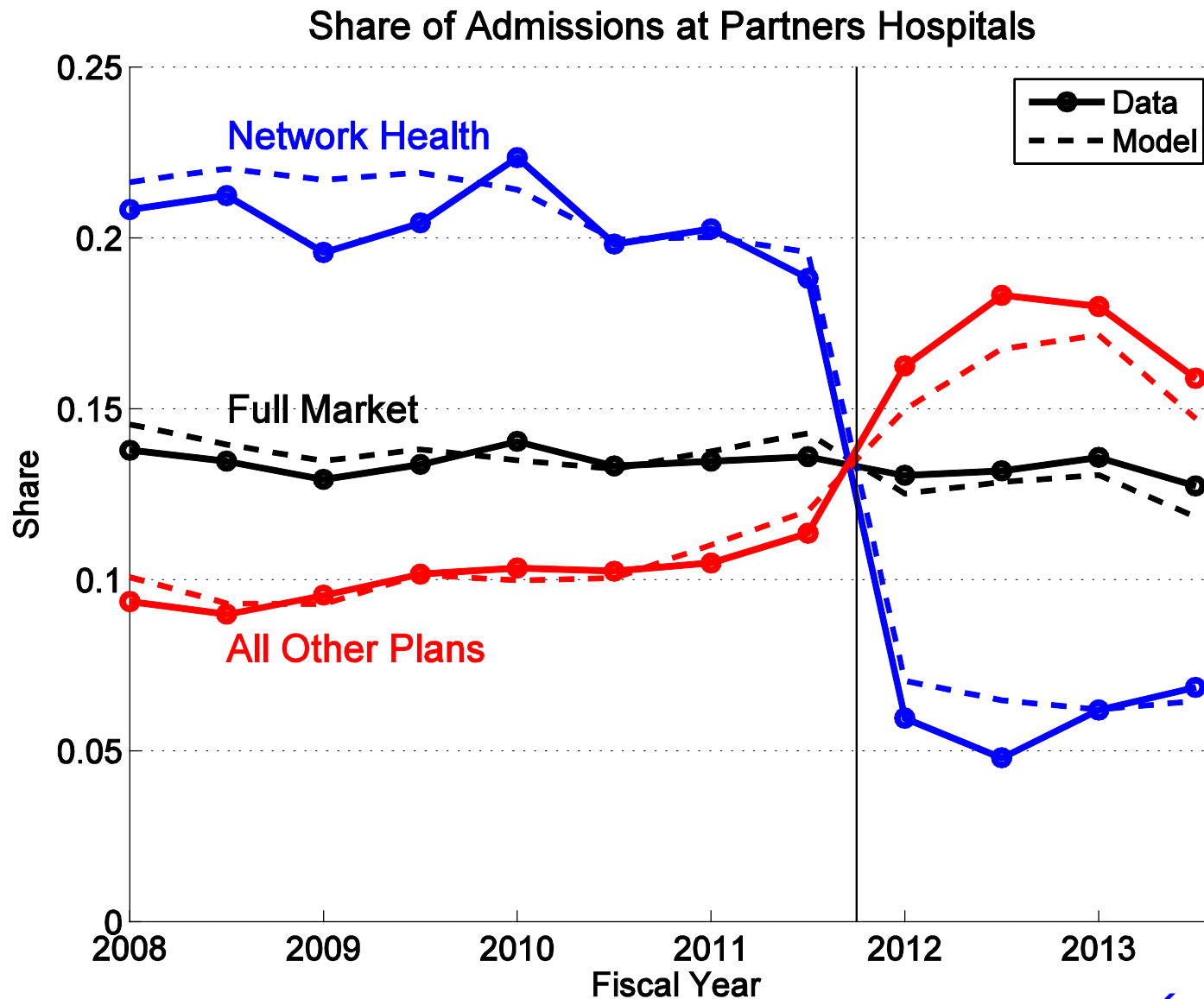
# Model vs. Data: Enrollee Cost Patterns

## Network Health: Average Costs 2011-12

Enrollee Group	Data				Model			
	2011	2012	%Δ	Risk Adj. %Δ	2011	2012	%Δ	Risk Adj. %Δ
<b>All Enrollees</b>	<b>\$378</b>	<b>\$313</b>	<b>-17%</b>	<b>-15%</b>	<b>\$374</b>	<b>\$310</b>	<b>-17%</b>	<b>-16%</b>
Stayers (in plan both years)	\$317	\$305	-4%	-5%	\$334	\$312	-7%	-9%
2011 Only Enrollees	\$476	---	---		\$435	---	---	
2012 Only Enrollees	---	\$310	---		---	\$302	---	



# Model vs. Data: Partners Hospital Use Patterns



# Switching Cost for Current Enrollees

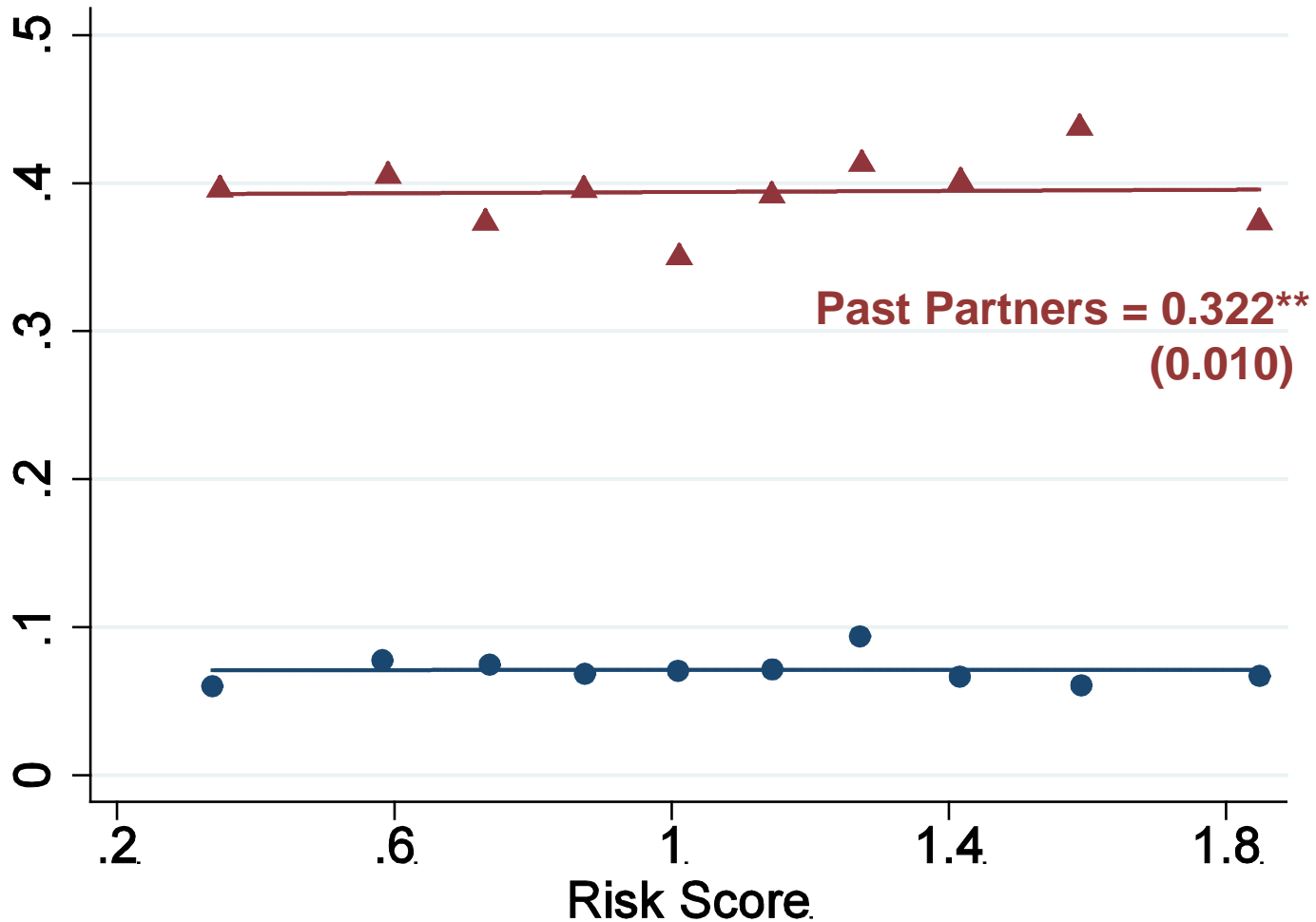
- Recall: Default choice for current enrollees is to not switch
  - Likely affects behavior: Avg. switching rate <5% (c.f. Handel 2013)

- Method: Add reduced form “switching cost” to choice utility

$$U_{ijt}^{Curr} = V_{ijt}^{New} + \underbrace{\chi(Z_i) \cdot 1_{j=CurrPlan}}_{\text{"Excess Utility" of Curr. Plan}} + \varepsilon_{ijt}$$

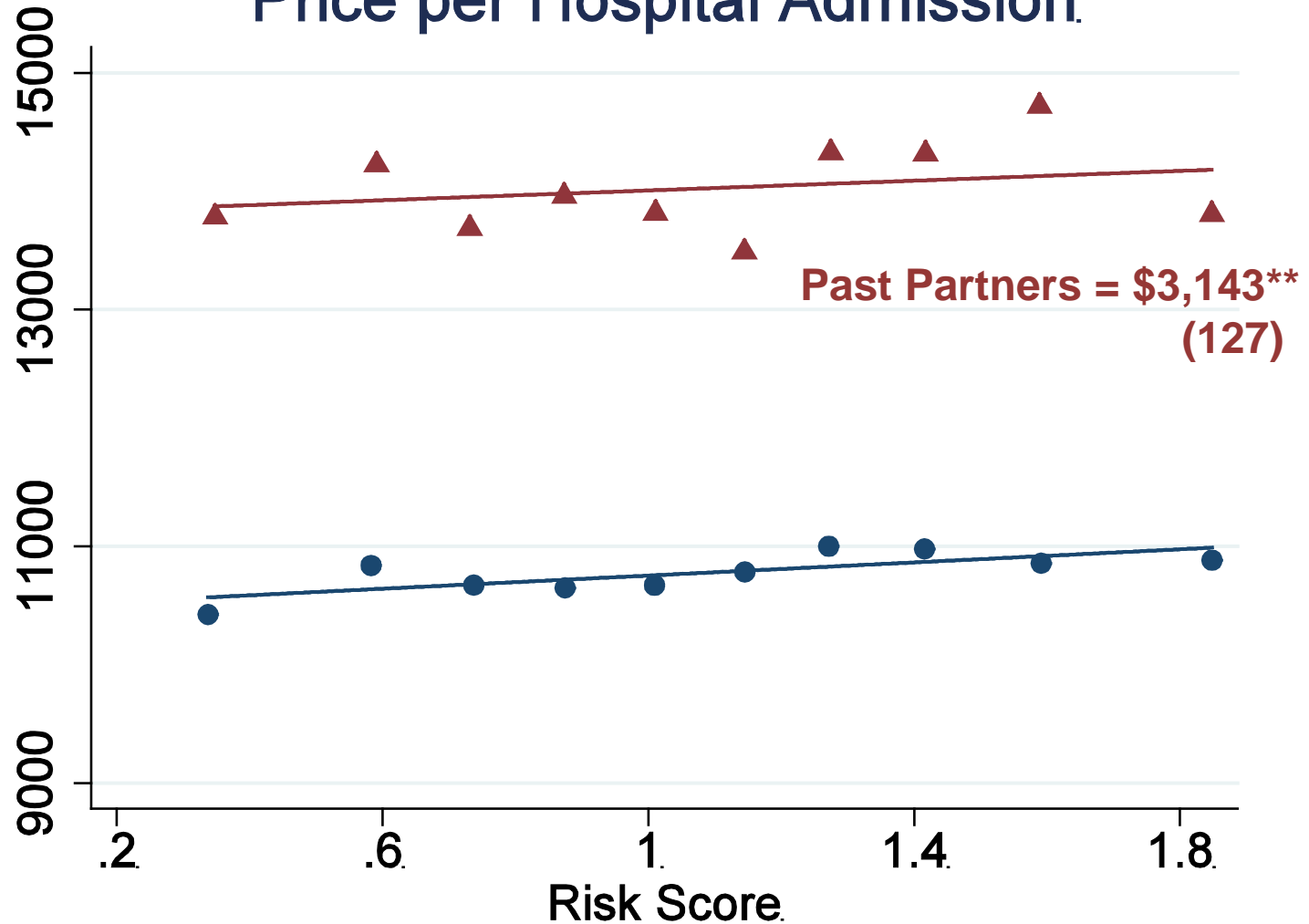
- Issue: Picks up both true inertia and unobserved heterogeneity
  - Future work: Separate these by allowing persistent taste heterogeneity with time-invariant random coefficients

# Share of Admissions at Star Hospitals.



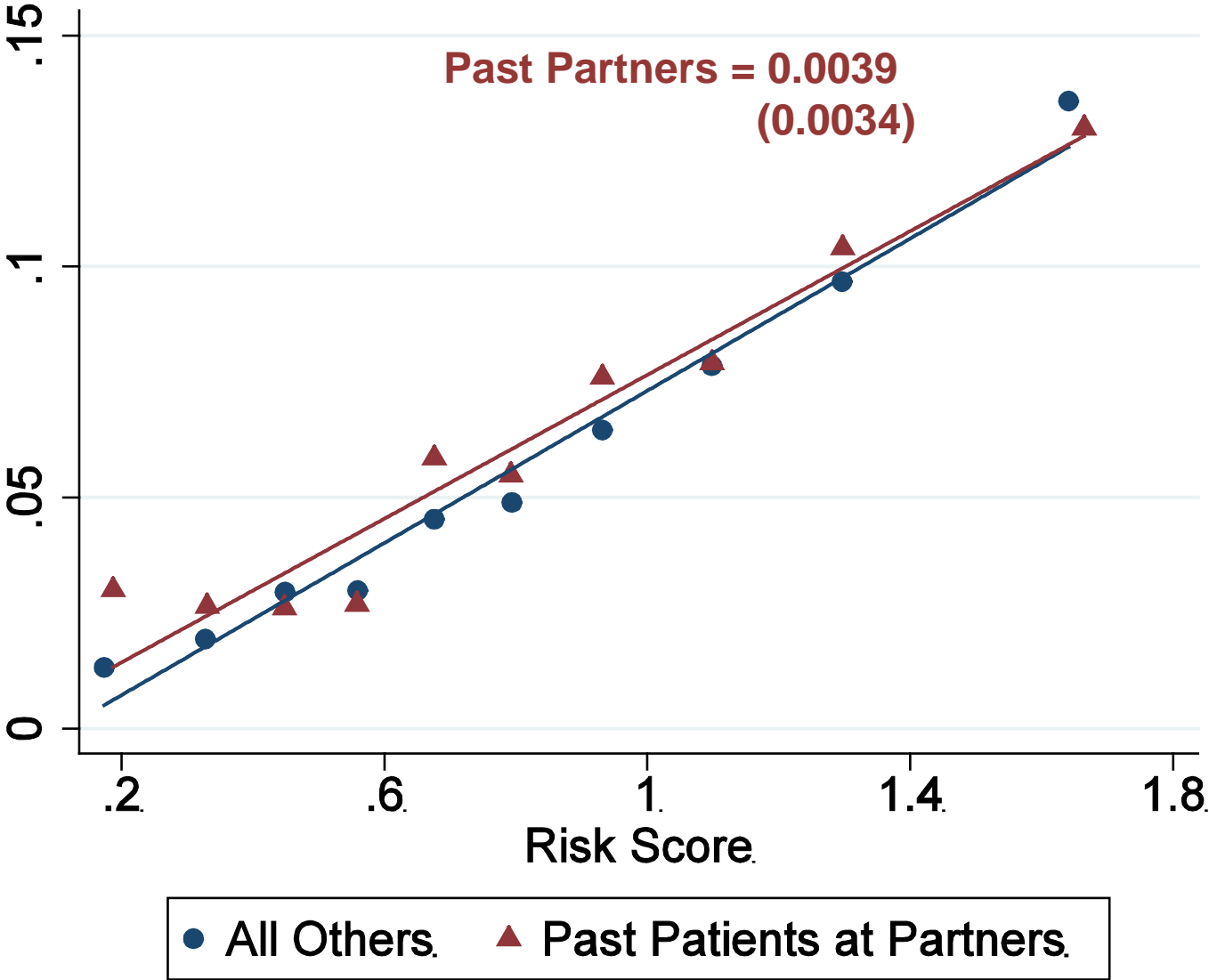
● All Others. ▲ Past Patients at Partners.

# Price per Hospital Admission.

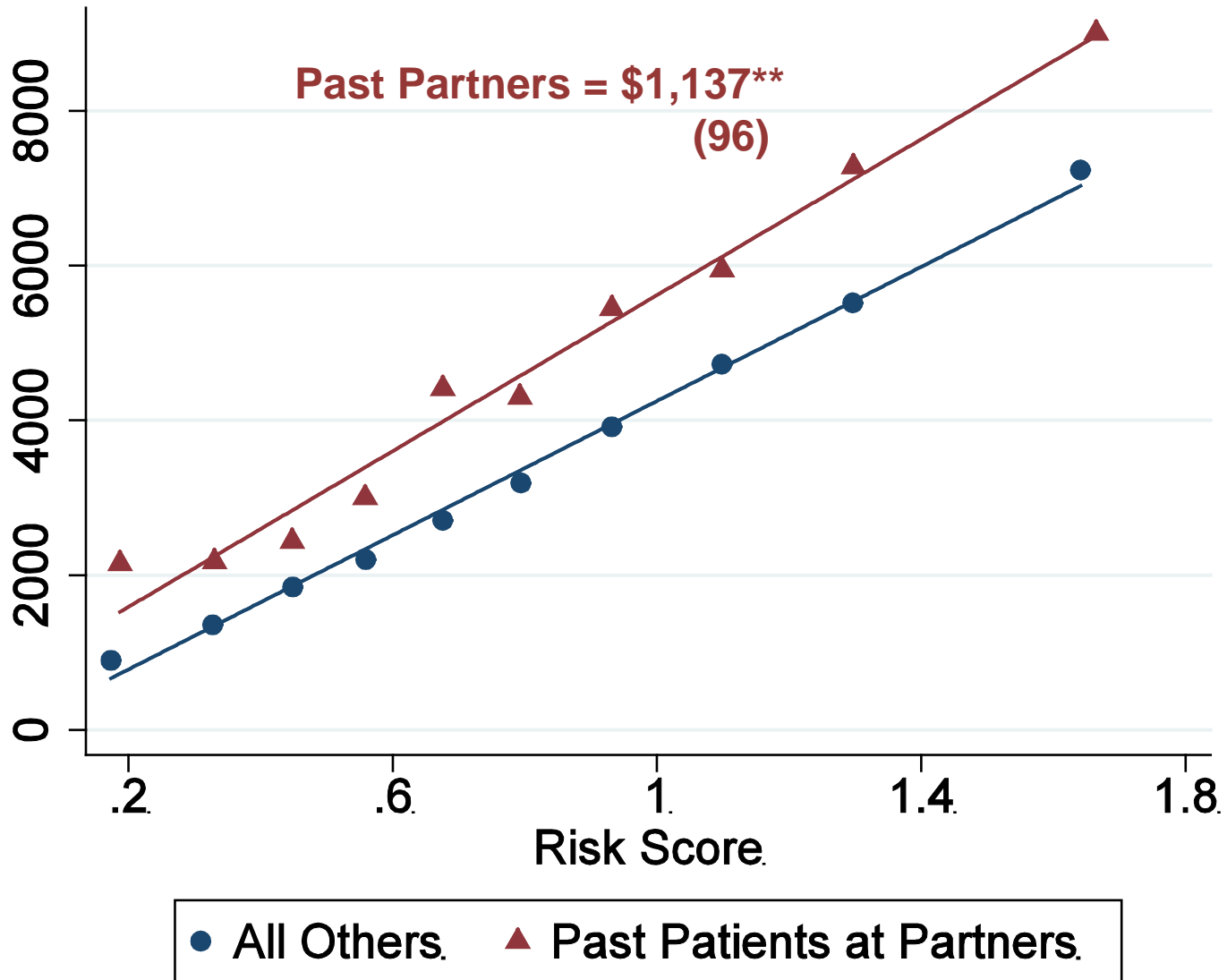


● All Others. ▲ Past Patients at Partners.

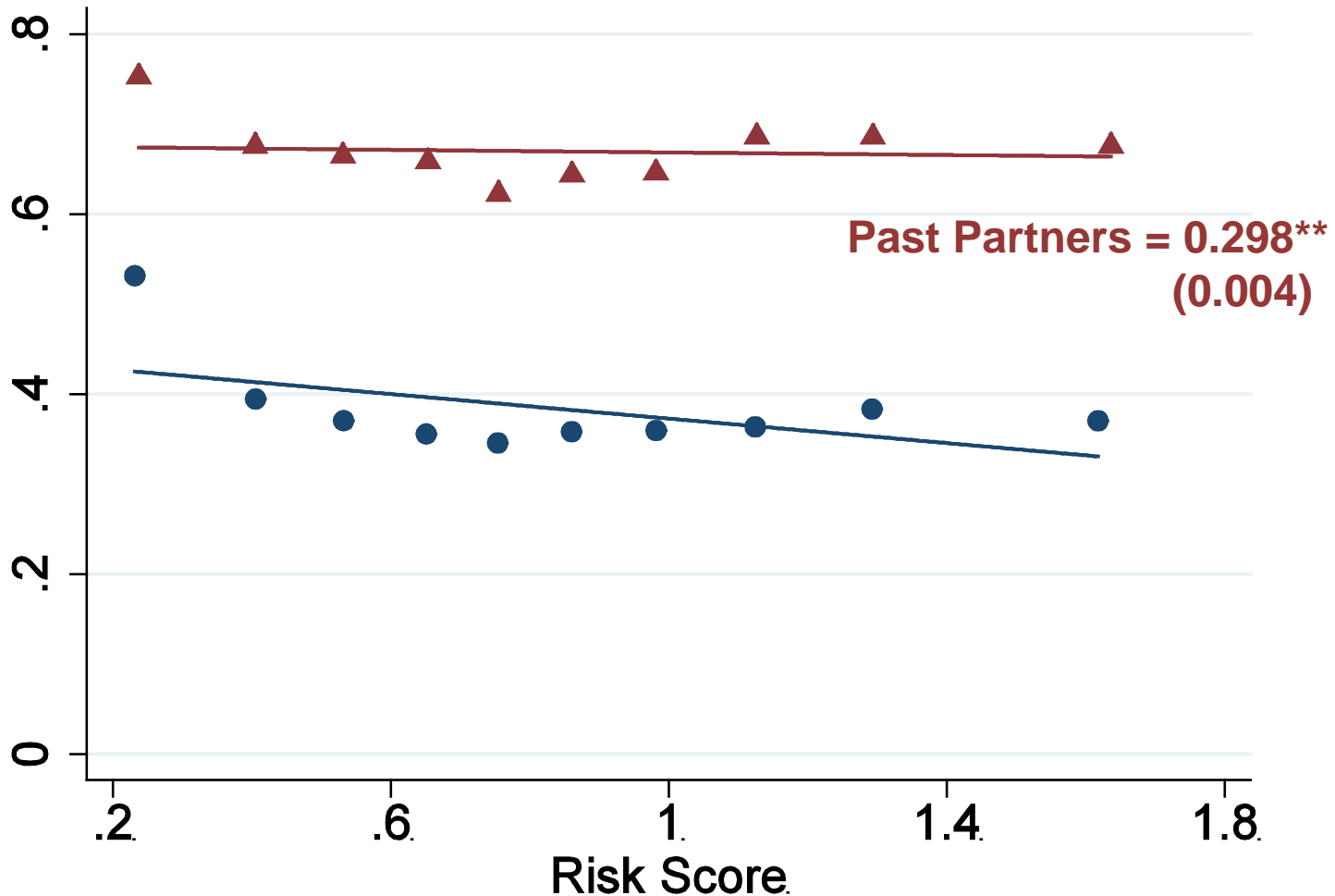
# Hospitalization Rate per Year.



# Total Health Care Spending per Year.



# Share Choose Plan Covering Partners.



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● All Others. ▲ Past Patients at Partners.

Note: Based on active choices by re-enrollees after a coverage gap.